

*Kōkiritia i roto i te*  
**Kotahitanga**

**Tāmaki Region**  
**Kaiārahi Outcomes Snapshot**  
July 2016 - June 2017



**Te Pae Herenga o Tāmaki**



## Foreword

This snapshot report is the second outcomes report produced by Te Pae Herenga o Tāmaki. This report represents Te Pae Herenga o Tāmaki's continued ability to report on outcomes achieved by whānau who have been engaged with partners/providers through the delivery of the Te Pou Matakana (TPM) funded Kaiārahi programme.

This snapshot report itself describes the short-term outcomes achieved by whānau who have utilised the Kaiārahi programme. The findings reveal that approximately 1550 whānau were engaged with the TPM Kaiārahi programme. Of these, around 1300 (or 84%) whānau were supported to develop a plan and set goals for their intended outcomes within the 2016/17 Fiscal Year. Across these 1308 whānau, there were 3262 whānau members, of which more than half (55%) were aged 24 years and under, and three out of four (75%) whānau members identified themselves as Māori and a further 15% as Pacific. Across the Tāmaki partners, most planned outcomes were linked with either whānau health, whānau standards of living, whānau knowledge, or whānau relationships.

Overall, this report highlights that through the utilisation of Kaiārahi programme, short-term whānau outcomes were achieved. For example, the top six whānau outcomes achieved were improved whānau or social health, increased housing standards including completed household maintenance, improved physical or personal health, improved whānau or household relationships, improved access to or participation in education or training, and improved financial literacy and/or budgeting.

The findings from this report will be used to further plan regional activities, improve current programme delivery, and evaluate the impacts of Te Pae Herenga o Tāmaki.



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# Executive Summary

The Te Pou Matakana Kaiārahi programme is a Whānau Ora Navigator service that employs Kaiārahi to support engaged whānau to develop a plan, set goals and achieve their intended short-term outcomes. This report analyses data for the 2016/17 Fiscal Year (July 2016 to June 2017) from the Kaiārahi programme for Te Pou Matakana (TPM) contracted Whānau Ora Partners within the Tāmaki Region. There are ten TPM contracted Whānau Ora partners within the Tāmaki Region, which include: Te Whānau o Waipareira Trust, Manukau Urban Māori Authority, Kotahitanga Collective, Te Puna Hauora, Te Rūnanga o Ngāti Whātua, Manurewa Marae, Ngāti Whātua Ōrākei Whai Maia, Ruapotaka Marae, Ngā Ripo - Kaipara Whānau Ora Collective, and Hoani Waititi Marae.

## Whānau Supported

In the 2016/17 Fiscal Year, 1553 whānau were engaged with the TPM Kaiārahi programme across the ten Tāmaki partners. Of these, 1308 (or 84%) whānau developed a plan and set goals for their intended outcomes. Across these 1308 whānau, there were 3262 whānau members, of which more than half (55%) were under 25 years of age. The majority (58%) of whānau members were female and three out of four (75%) whānau members identified themselves as Māori and a further 15% as Pacific.

## Outcome Domains

Across the Tāmaki partners, one out of four (25%) planned outcomes were linked with whānau health, 24% were linked with whānau standards of living, 23% were linked with whānau knowledge and a further 15% were linked with whānau relationships.

## Outcome Areas

The ten most common outcome areas accounted for almost two-thirds (64%) of all the planned outcomes. The top six outcome areas of focus were whānau or social health (11%), housing standards including household maintenance (10%), education or training (7%), whānau or household relationships (7%), physical or personal health (6%), and financial literacy and/or budgeting (6%).

## Outcomes

The ten most common outcomes accounted for over half (56%) of all achieved whānau outcomes. The top six whānau outcomes achieved were improved whānau or social health (10%), increased housing standards including completed household maintenance (9%), improved physical or personal health (6%), improved whānau or household relationships (5%), improved access and/or participation in education or training (5%), and improved financial literacy and/or budgeting (5%).



# Introduction

The Te Pou Matakana (TPM) Kaiārahi programme is a Whānau Ora Navigator service that employs Kaiārahi (Navigators) to walk alongside whānau to support the develop plans, setting of goals, and the achievement of short-term outcomes. An important part of the Kaiārahi role is to build strong, ongoing relationships of trust and confidence with whānau. Through this relationship, Kaiārahi support whānau to access appropriate health, education and social services to meet their needs. Kaiārahi record whānau plans, goals and their intended outcomes and document their success along the way.

This report analyses TPM Kaiārahi programme data collected from ten Whanau Ora contracted partners within the Tāmaki region. These partners are unique as they include Urban Māori partners, Iwi partners and Marae based partners that provide health, education and social services across the Tāmaki Makaurau, Te Tai Tokerau, and Hauraki-Waikato regions.

The Kaiārahi dataset utilised for the purposes of this report was for the 2016/17 Fiscal Year (July 2016 to June 2017). This report contains two main sections. The first section describes information and outcomes for the combined whānau across the ten contracted Whānau Ora partners within the Tāmaki Region. The second section describes information and outcomes separately for each of the ten contracted Whānau Ora Partners within the Tāmaki Region.



## Whānau across the Tāmaki Region

This section describes the number of whānau engaged, the number of whānau who have developed a plan and have set goals, the number of individual whānau members, their demographic information, and their planned and achieved outcomes across the ten contracted Whānau Ora Tāmaki partners.

### Number of whānau engaged

The table below shows that 1553 whānau engaged with the ten contracted Whānau Ora Tāmaki partners from July 2016 to June 2017.

Table 1: Te Pou Matakana Contracted Whānau Ora Tāmaki partners and the number of whānau engaged in 2016/17

Tāmaki Region Whānau Ora partners	Whānau Engaged	Percent (%)
Te Whānau o Waipareira	576	37%
Te Kōtahitanga	236	15%
Manukau Urban Māori Authority	183	12%
Te Puna Hauora	160	10%
Manurewa Marae	140	9%
Te Rūnanga o Ngāti Whātua	75	5%
Ngāti Whātua o Ōrākei	59	4%
Ruapotaka Marae Society Incorporated	50	3%
Hoani Waititi Marae	41	3%
Ngā Ripo - Kaipara Whānau Ora Collective	33	2%
<b>Total</b>	<b>1553</b>	<b>100%</b>



## Number of whānau who have developed a plan and have sets goals

The table below shows that of the 1553 whānau initially engaged, 1308 (or 84%) were assessed and had developed a plan and had set goals for their intended outcomes.

Table 2: Number of Whānau who have developed a plan and goals

Tāmaki Whānau Ora partners	Whānau with a Plan and Goals	Percent (%)
Te Whānau o Waipareira	438	33%
Te Kōtahitanga	211	16%
Manukau Urban Māori Authority	183	14%
Te Puna Hauora	159	12%
Manurewa Marae	103	8%
Te Rūnanga o Ngāti Whātua	56	4%
Ngāti Whātua o Ōrākei	41	3%
Ruapotaka Marae Society Incorporated	48	4%
Hoani Waititi Marae	41	3%
Ngā Ripo - Kaipara Whānau Ora Collective	28	2%
<b>Total</b>	<b>1308</b>	<b>100%</b>





## Number of whānau members

The table below shows that across the Tāmaki Whānau Ora partners, 3262 whānau members were engaged, assessed, and developed plans and goals with the Kaiārahi service in 2016/17. Te Whānau o Waipareira, Manukau Urban Māori Authority, Kotahitanga Collective and Te Puna Hauora engaged, assessed and developed plans & goals with 75% of the combined individual whānau members.

Table 3: Number of whānau members

Tāmaki Whānau Ora partners	Whānau members	Percent (%)
Te Whānau o Waipareira	776	24%
Manukau Urban Māori Authority	696	21%
Kotahitanga Collective	587	18%
Te Puna Hauora	405	12%
Te Rūnanga o Ngāti Whātua	237	7%
Manurewa Marae	190	6%
Ngāti Whātua Ōrākei Whai Maia	148	5%
Ruapotaka Marae	98	3%
Ngā Ripo - Kaipara Whānau Ora Collective	84	3%
Hoani Waititi Marae	41	1%
<b>Total</b>	<b>3262</b>	<b>100%</b>



## Whānau member demographics

The table below shows demographic information of the whānau members. Over half (55%) of whānau members were under 25 years of age. The majority (58%) of whānau members were female. Three out of four whānau members identified themselves as Māori and a further 15% as Pacific.

Table 4: Age, gender and ethnicity of whānau members

Age	Number	Percent (%)
0 - 17 years	1410	43%
18 - 24 years	394	12%
25-44 years	918	28%
45-64 years	406	12%
65 years & over	60	2%
Missing	74	2%
<b>Total</b>	<b>3262</b>	<b>100%</b>
Gender	Number	Percent (%)
Female	1889	58%
Male	1336	41%
Missing	37	1%
<b>Total</b>	<b>3262</b>	<b>100%</b>
Ethnicity	Number	Percent (%)
Māori	2449	75%
Pacific	490	15%
NZ European/Pakeha	106	3%
Asian	27	1%
Other	190	6%
<b>Total</b>	<b>3262</b>	<b>100%</b>

## Whānau Outcomes

### Number of whānau outcomes by outcome domain

The table below shows that across the Tāmaki partners, 25% of planned outcomes were linked to whānau health, 24% were linked to whānau standards of living, 23% were linked to whānau knowledge and a further 15% were linked to whānau relationships. Whānau participation in the community and Whānau engagement in Te Ao Māori made up the remaining 11% of linked outcomes.

Table 5: Number of whānau outcomes sought by Te Pou Matakana Outcome Domain

Outcome Domain	Number	Percentage (%)
Whānau health	622	25%
Whānau standards of living	613	24%
Whānau knowledge	580	23%
Whānau realtionships	370	15%
Whānau participation in the community	191	8%
Whānau engagement in Te Ao Māori	66	3%
Missing	100	4%
<b>Total</b>	<b>2542</b>	<b>100%</b>

### Number of whānau outcomes by outcome area within each outcome domain

The tables below show the top 10 outcome areas within each of the six Te Pou Matakana outcome domains across all Tāmaki partners.

#### Whānau health

The table below shows that within the outcome domain of whānau health, the most common outcome areas were whānau or social health (41%), physical or personal health (25%) and mental health (11%).

Table 6: The top 10 outcome areas within whānau health

Whānau health Outcome Area	Number	Percent (%)	Rank
Whānau or social health	255	41%	1
Physical or personal health	156	25%	2
Mental health	71	11%	3
Alcohol use	29	5%	4
Drug use	15	2%	5
Smoking or Tobacco use	14	2%	6
Wairua	13	2%	7
Violence or abuse (physical and/or verbal)	13	2%	8
Nutrition	9	1%	9
Health literacy	7	1%	10



## Whānau knowledge

The table below shows that within the outcome domain of whānau knowledge, the most common outcome areas were education or training (32%), financial literacy or budgeting (25%) and skills or knowledge for employment (20%).

Table 7: The top 10 outcome areas within Whānau knowledge

Whānau knowledge Outcome Area	Number	Percent (%)	Rank
Education or training	186	32%	1
Financial literacy or Budgeting	147	25%	2
Skills or knowledge for employment	117	20%	3
Health literacy	33	6%	4
Numeracy and/or general literacy	15	3%	5
Whānau or Household relationships	14	2%	6
Parenting knowledge or skills	9	2%	7
Whānau or Social Health	8	1%	8
Information Communication and Technology literacy	5	1%	9
Whānau or household income	3	1%	10

## Whānau participation in the community

The table below shows that within the outcome domain of whānau participation in the community, the most common outcome areas were legal documentation or birth certificates or passports or ID or driver licences (37%), connection to community networks (25%) and participation in sports and recreation (18%).

Table 8: The top 10 outcome areas within whānau participation in the community

Whānau participation in the community Outcome Areas	Number	Percent (%)	Rank
Legal Documentation or Birth Certificates or Passports or ID or Driver Licences	71	37%	1
Connection to community networks	47	25%	2
Participation in sports and recreation	34	18%	3
Access to community resources	17	9%	4
Engagement in civic affairs	13	7%	5
Whānau or Social Health	1	1%	6
Skills or knowledge for employment	1	1%	7
Housing standards including household maintenance	1	1%	8
Health literacy	1	1%	9
Missing	5	3%	10

## Whānau relationships

The table below shows that within the outcome domain of whānau relationships, the most common outcome areas were whānau or household relationships (42%), parenting knowledge or skills (31%) and wider whānau relationships (9%).

Table 9: The top 10 outcome areas within whānau relationships

Whānau relationships Outcome Areas	Number	Percent (%)	Rank
Whānau or Household relationships	156	42%	1
Parenting knowledge or skills	114	31%	2
Wider whānau relationships	33	9%	3
Relationships with social, health, and education service Partners (including Government Departments)	31	8%	4
Relationships with Māori networks	7	2%	5
Whānau or Social Health	5	1%	6
Skills or knowledge for employment	2	1%	7
Whānau employment	1	0%	8
Whakapapa or whānau connections	1	0%	9
Violence or abuse (physical or verbal)	1	0%	10

## Whānau standards of living

The table below shows that within the outcome domain of whānau standards of living, the most common outcome areas were housing standards including household maintenance (38%), basic furnishings or amenities or clothing (17%) and whānau employment (10%).

Table 10: The top 10 outcome areas within whānau standards of living

Whānau standards of living Outcome Areas	Number	Percent (%)	Rank
Housing standards including household maintenance	233	38%	1
Basic furnishings or amenities or clothing	101	17%	2
Whānau employment	60	10%	3
Food or Food Security	47	8%	4
Safe transport options	41	7%	5
Whānau or household income	33	5%	6
Financial provisions for the future or savings or investments	31	5%	7
Reduced Debt or Payment of Fines	23	4%	8
Home ownership	17	3%	9
Whānau or Social Health	6	1%	10

## Whānau engagement in Te Ao Māori

The table below shows that within the outcome domain of whānau engagement in Te Ao Māori, the most common outcome areas were whakapapa or whānau connections (38%), and connections to Māori community organisations including Education or Kohanga or Kura (30%).

Table 11: The top 10 outcome areas within Whānau engagement in Te Ao Māori

Whānau engagement in Te Ao Māori Outcome Areas	Number	Percent (%)	Rank
Whakapapa or whānau connections	25	38%	1
Connections to Māori community organisations including Education or Kohanga or Kura	20	30%	2
Māori lore or knowledge or customs	5	8%	3
Marae activities	5	8%	4
Knowledge about whenua tupuna	3	5%	5
Te Reo Māori	3	5%	6
Education or training	1	2%	7
Relationships with Māori networks	1	2%	8
Missing	3	5%	9
<b>Total</b>	<b>66</b>	<b>100%</b>	



## Top Ten Outcome Areas

The table below shows the ten most common outcome areas for whānau supported by the Kaiārahi programme of Tāmaki Whānau Ora partners. These ten most common outcome areas accounted for almost two-thirds (64%) of planned outcomes. The top six areas of focus were whānau or social health (11%), housing standards including household maintenance (10%), education or training (7%), whānau or household relationships (7%), physical or personal health (6%), and financial literacy and/or budgeting (6%).

Table 12: Tāmaki Whānau Ora partners Top Ten Outcome areas

Tāmaki Whānau Ora partners Outcome Areas	Number	Percent (%)	Rank
Whānau or Social Health	275	11%	1
Housing standards including household maintenance	242	10%	2
Education or Training	189	7%	3
Whānau or Household relationships	186	7%	4
Physical or Personal health	158	6%	5
Financial literacy and/or Budgeting	151	6%	6
Parenting knowledge or skills	127	5%	7
Skills and knowledge for employment	126	5%	8
Basic furnishings or amenities or clothing	103	4%	9
Legal Documentation or Birth Certificates or Passports or ID or Driver Licences	74	3%	10
<b>Total</b>	<b>1617</b>	<b>64%</b>	



## The Overall Top 10 Whānau Outcomes

The table below shows the ten most common whānau outcomes achieved by whānau supported by Tāmaki Whānau Ora partners. These ten most common outcomes accounted for over half (56%) of all achieved whānau outcomes. The top six whānau outcomes were improved whānau or social health (10%), increased housing standards including completed household maintenance (9%), improved physical or personal health (6%), improved whānau or household relationships (5%), improved access and/or participation in education or training (5%), and improved financial literacy and/or budgeting (5%).

Table 13: Tāmaki Whānau Ora partners Top Ten Whānau Outcomes

Tāmaki Whānau Ora partners Whānau Outcomes	Number	Percent (%)	Rank
Improved whānau or social health	254	10%	1
Increased housing standards including completed household maintenance	240	9%	2
Improved physical or personal health	144	6%	3
Improved access and or participation in education or training	136	5%	4
Improved financial literacy and or budgeting	135	5%	5
Increased parenting knowledge and skills	134	5%	6
Improved employment or access to employment opportunities	109	4%	7
Improved access to basic furnishings or amenities or clothing	105	4%	8
Increased access to legal documentation or birth certificates or passports or ID or driver licences	100	4%	9
Legal Documentation or Birth Certificates or Passports or ID or Driver Licences	60	2%	10
<b>Total</b>	<b>1417</b>	<b>56%</b>	





## Whānau by Tāmaki Whānau Ora partner

This section describes the demographics of whānau members, their planned outcomes by outcome domain, outcome area and whānau outcome by Tāmaki Whānau Ora partner. We begin with the demographics (gender, age, and ethnicity) of whānau members.

### Demographics of whānau members

#### Gender

The table below shows that across the Tāmaki Whānau Ora partners close to 60% of whānau supported by the Kaiārahi programme were female. However, within Hoani Waititi Marae and Te Puna Hauora more than half (68% and 51% respectively) of whānau supported were male.

Table 14: Whānau gender by Tāmaki Whānau Ora partner

Tāmaki Whānau Ora partners	Female	Male	Missing	Total
Te Whānau o Waipareira	62%	35%	2%	776
Manukau Urban Māori Authority	56%	44%	0%	696
Te Kōtahitanga	59%	41%	0%	587
Te Rūnanga o Ngāti Whātua	61%	40%	0%	405
Te Puna Hauora	49%	51%	0%	237
Ngāti Whātua o Ōrākei	63%	37%	0%	190
Manurewa Marae	60%	40%	0%	148
Ngā Ripo - Kaipara Whānau Ora Collective	46%	38%	16%	98
Ruapotaka Marae Society Incorporated	57%	43%	0%	84
Hoani Waititi Marae	32%	68%	0%	41
<b>Total</b>	<b>58%</b>	<b>41%</b>	<b>1%</b>	<b>3262</b>



## Age

Across all the Tāmaki Whānau Ora partners more than four out of ten (43%) of all whānau household members supported were children under 18 years of age. For Manukau Urban Māori Authority and Ruapotaka Marae Society Incorporated, the majority (56% and 63% respectively) of whānau supported were children under 18 years of age. For Hoani Waititi Marae the majority (59%) of whānau supported were youth aged 18 to 24 years.

Table 15: Whānau age by Tāmaki Whānau Ora Partners

Tāmaki Whānau Ora partners	0-17 years	18-24 years	25-44 years	45-64 years	65 years & above	Missing
Te Whānau o Waipareira	21%	13%	42%	18%	2%	3%
Manukau Urban Māori Authority	56%	6%	20%	16%	3%	0%
Te Kōtahitanga	48%	11%	29%	11%	1%	0%
Te Rūnanga o Ngāti Whātua	49%	14%	29%	8%	1%	0%
Te Puna Hauora	17%	3%	14%	10%	8%	47%
Ngāti Whātua o Ōrākei	36%	9%	24%	25%	7%	0%
Manurewa Marae	42%	14%	23%	20%	1%	0%
Ngā Ripo - Kaipara Whānau Ora Collective	46%	24%	19%	10%	2%	1%
Ruapotaka Marae Society Incorporated	63%	8%	21%	7%	1%	0%
Hoani Waititi Marae	5%	59%	22%	15%	0%	0%
<b>Total</b>	<b>43%</b>	<b>12%</b>	<b>28%</b>	<b>12%</b>	<b>2%</b>	<b>2%</b>



## Ethnicity

Across all Tāmaki Whānau Ora partners 75% of whānau supported were Māori and 15% of whānau supported were Pacific. Of the whānau support by Manukau Urban Māori Authority, Te Kōtahitanga and Manurewa Marae more than one in five were Pacific. Of the whānau supported by Te Puna Hauora almost one in five were NZ European/Pakeha. Of the whānau supported by Ngā Ripo - Kaipara Whānau Ora Collective almost one in five were of Other ethnicity.

Table 16: Whānau ethnicity by Tāmaki Whānau Ora partners

Tāmaki Whānau Ora partners	Māori	Pacific	NZ European/ Pakeha	Asian	Other
Te Whānau o Waipareira	73%	12%	1%	1%	13%
Manukau Urban Māori Authority	77%	22%	0%	0%	1%
Te Kōtahitanga	70%	26%	2%	2%	1%
Te Rūnanga o Ngāti Whātua	74%	5%	10%	2%	9%
Te Puna Hauora	72%	6%	17%	0%	6%
Ngāti Whātua o Ōrākei	87%	9%	0%	0%	4%
Manurewa Marae	74%	20%	2%	0%	4%
Ngā Ripo - Kaipara Whānau Ora Collective	78%	4%	0%	0%	18%
Ruapotaka Marae Society Incorporated	100%	0%	0%	0%	0%
Hoani Waititi Marae	76%	17%	7%	0%	0%
<b>Total</b>	<b>75%</b>	<b>15%</b>	<b>3%</b>	<b>1%</b>	<b>6%</b>



# Whānau Outcomes

## Number of whānau outcomes

The table below shows that whānau across the Tāmaki partners 2542 planned outcomes were sought with the support of the Kaiārahi programme in 2016/17. Whānau who had developed plans and set goals with Te Whānau o Waipareira, Manukau Urban Māori Authority, and Te Kōtahitanga accounted for almost two-thirds (64%) of these planned outcomes.

Table 17: Number of whānau outcomes sought by Tāmaki partners

Tāmaki Whānau Ora partners	Number	Percent (%)
Te Whānau o Waipareira	720	28%
Manukau Urban Māori Authority	629	25%
Te Kōtahitanga	281	11%
Te Rūnanga o Ngāti Whātua	240	9%
Te Puna Hauora	185	7%
Ngāti Whātua o Ōrākei	168	7%
Manurewa Marae	151	6%
Ngā Ripo - Kaipara Whānau Ora Collective	59	2%
Ruapotaka Marae Society Incorporated	56	2%
Hoani Waititi Marae	53	2%
<b>Total</b>	<b>2542</b>	<b>100%</b>



## Outcome Domains

Across all Tāmaki Whānau Ora partners, the most common outcome domains in which outcomes were planned were whānau health (24%), whānau standards of living (24%), and whānau knowledge (23%). Within Te Whānau o Waipareira, Te Rūnanga o Ngāti Whātua and Te Puna Hauora more than one in five planned outcomes were associated with whānau relationships. Within Te Kōtahitanga, more than one in five planned outcomes were associated with whānau participation in the community.

Table 18: Outcome domain by Tāmaki Whānau Ora partners

Tāmaki Whānau Ora partners	Whānau health	Whānau standards of living	Whānau knowledge	Whānau relationships	Whānau participation in the community	Whānau engagement in Te Ao Māori	Missing
Te Whānau o Waipareira	25%	16%	19%	23%	5%	1%	11%
Manukau Urban Māori Authority	34%	28%	22%	9%	5%	0%	0%
Te Kōtahitanga	17%	38%	21%	3%	21%	0%	0%
Te Rūnanga o Ngāti Whātua	25%	28%	12%	20%	6%	9%	0%
Te Puna Hauora	17%	14%	32%	30%	3%	4%	0%
Ngāti Whātua o Ōrākei	18%	23%	34%	5%	13%	6%	1%
Manurewa Marae	5%	23%	39%	9%	10%	3%	11%
Ngā Ripo - Kaipara Whānau Ora Collective	8%	36%	34%	7%	10%	5%	0%
Ruapotaka Marae Society Incorporated	34%	30%	18%	9%	2%	7%	0%
Hoani Waititi Marae	51%	17%	25%	2%	2%	4%	0%
<b>Total</b>	<b>24%</b>	<b>24%</b>	<b>23%</b>	<b>15%</b>	<b>8%</b>	<b>3%</b>	<b>4%</b>



## Top Ten Outcome Areas

### Te Whānau o Waipareira

The table below shows the ten most common outcome areas for whānau supported by Te Whānau o Waipareira. These ten most common outcome areas accounted for over six out of ten planned outcomes. The top five outcome areas of focus were parenting knowledge or skills (13%), housing standards including household maintenance (9%), physical/personal health (7%), mental health (6%) and whānau or household relationships (6%).

Table 19: Te Whānau o Waipareira whānau outcome areas

Te Whānau o Waipareira-Outcome Areas	Number	Percent (%)	Rank
Parenting knowledge or skills	93	13%	1
Housing standards including household maintenance	63	9%	2
Physical/Personal health	49	7%	3
Mental health	44	6%	4
Whānau or Household relationships	43	6%	5
Financial literacy or Budgeting	42	6%	6
Whānau or Social Health	30	4%	7
Skills or knowledge for employment	29	4%	8
Education or training	23	3%	9
Relationships with social, health, and education service Partners (including Government Departments)	21	3%	10
<b>Total</b>	<b>437</b>	<b>61%</b>	

### Manukau Urban Māori Authority

The table below shows the ten most common outcome areas for whānau supported by Manukau Urban Māori Authority. These ten most common outcome areas accounted for nine out of ten planned outcomes. The top five outcome areas of focus were whānau or social health (30%), housing standards including household maintenance (12%), financial literacy or budgeting (11%), whānau or household relationships (7%), and food or food security (6%).

Table 20: Manukau Urban Māori Authority whānau outcome areas

Manukau Urban Māori Authority-Outcome Areas	Number	Percent (%)	Rank
Whānau or Social Health	191	30%	1
Housing standards including household maintenance	76	12%	2
Financial literacy or Budgeting	70	11%	3
Whānau or Household relationships	46	7%	4
Food or Food Security	38	6%	5
Whānau employment	34	5%	6
Skills or knowledge for employment	34	5%	7
Education or training	33	5%	8
Connection to community networks	26	4%	9
Basic furnishings or amenities or clothing	19	3%	10
<b>Total</b>	<b>567</b>	<b>90%</b>	



## Te Rūnanga o Ngāti Whātua

The table below shows the ten most common outcome areas for whānau supported by Te Rūnanga o Ngāti Whātua. These ten most common outcome areas accounted for over six out of ten planned outcomes. The top five outcome areas of focus were housing standards including household maintenance (11%), whānau or household relationships (9%), physical/personal health (9%), wider whānau relationships (8%) and whakapapa or whānau connections (6%).

Table 21: Te Whānau o Waipareira whānau outcome areas

Te Rūnanga o Ngāti Whātua-Outcome Areas	Number	Percent (%)	Rank
Housing standards including household maintenance	27	11%	1
Whānau or Household relationships	22	9%	2
Physical/Personal health	22	9%	3
Wider whānau relationships	20	8%	4
Whakapapa or whānau connections	15	6%	5
Whānau or Social Health	11	5%	6
Legal Documentation or Birth Certificates or Passports or ID or Driver Licences	9	4%	7
Safe transport options	8	3%	8
Reduced Debt or Payment of Fines	8	3%	9
Mental health	8	3%	10
<b>Total</b>	<b>150</b>	<b>63%</b>	

## Te Puna Hauora

The table below shows the ten most common outcome areas for whānau supported by Te Puna Hauora. These ten most common outcome areas accounted for over eight out of ten planned outcomes. The top five outcome areas of focus were whānau or household relationships (22%), skills or knowledge for employment (15%), parenting knowledge or skills (9%), whānau or social health (8%), and education or training (8%).

Table 22: Te Whānau o Waipareira whānau outcome areas

Te Puna Hauora-Outcome Areas	Number	Percentage (%)	Rank
Whānau or Household relationships	41	22%	1
Skills or knowledge for employment	28	15%	2
Parenting knowledge or skills	16	9%	3
Whānau or Social Health	15	8%	4
Education or training	14	8%	5
Physical/Personal health	12	6%	6
Housing standards including household maintenance	10	5%	7
Home ownership	8	4%	8
Wairua	5	3%	9
Mental health	5	3%	10
<b>Total</b>	<b>154</b>	<b>83%</b>	



## Te Kōtahitanga Collective

The table below shows the ten most common outcome areas for whānau supported by Te Kōtahitanga. These ten most common outcome areas accounted for over eight out of ten planned outcomes. The top five outcome areas of focus were basic furnishings or amenities or clothing (21%), legal documentation or birth certificates or passports or ID or driver licences (10%), physical or personal health (10%), participation in sports and recreation (8%), and education or training (8%).

Table 23: Te Kōtahitanga whānau outcome areas

Te Kōtahitanga-Outcome Areas	Number	Percent (%)	Rank
Basic furnishings or amenities or clothing	59	21%	1
Legal Documentation or Birth Certificates or Passports or ID or Driver Licences	29	10%	2
Physical/Personal health	28	10%	3
Participation in sports and recreation	23	8%	4
Education or training	23	8%	5
Housing standards including household maintenance	19	7%	6
Health literacy	19	7%	7
Safe transport options	13	5%	8
Smoking or Tobacco use	9	3%	9
Financial literacy or Budgeting	8	3%	10
<b>Total</b>	<b>230</b>	<b>82%</b>	

## Ngāti Whātua o Ōrākei

The table below shows the ten most common outcome areas for whānau supported by Ngāti Whātua o Ōrākei. These ten most common outcome areas accounted for almost seven out of ten planned outcomes. The top five outcome areas of focus were education or training (16%), legal documentation or birth certificates or passports or ID or driver licences (9%), whānau or social health (7%), whānau employment (7%), and physical/personal health (7%).

Table 24: Ngāti Whātua o Ōrākei whānau outcome areas

Ngāti Whātua o Ōrākei-Outcome Areas	Number	Percent (%)	Rank
Education or training	27	16%	1
Legal Documentation or Birth Certificates or Passports or ID or Driver Licences	15	9%	2
Whānau or Social Health	11	7%	3
Whānau employment	11	7%	4
Physical/Personal health	11	7%	5
Skills or knowledge for employment	10	6%	6
Housing standards including household maintenance	9	5%	7
Basic furnishings or amenities or clothing	8	5%	8
Numeracy and or general literacy	7	4%	9
Reduced Debt or Payment of Fines	5	3%	10
<b>Total</b>	<b>114</b>	<b>68%</b>	





## Manurewa Marae

The table below shows the ten most common outcome areas for whānau supported by Manurewa Marae. These ten most common outcome areas accounted for almost eight out of ten planned outcomes. The top five outcome areas of focus were education or training (28%), whānau or household income (8%), housing standards including household maintenance (8%), safe transport options (7%), and relationships with social, health, and education service partners including government departments (5%).

Table 25: Manurewa Marae whānau outcome areas

Manurewa Marae-Outcome Areas	Number	Percent (%)	Rank
Education or training	42	28%	1
Whānau or household income	12	8%	2
Housing standards including household maintenance	12	8%	3
Safe transport options	10	7%	4
Relationships with social, health, and education service Partners (including Government Departments)	8	5%	5
Financial literacy or Budgeting	8	5%	6
Engagement in civic affairs	8	5%	7
Whānau or Household relationships	7	5%	8
Skills or knowledge for employment	6	4%	9
Legal Documentation or Birth Certificates or Passports or ID or Driver Licences	5	3%	10
<b>Total</b>	<b>118</b>	<b>78%</b>	

## Ngā Ripo - Kaipara Whānau Ora Collective

The table below shows the ten most common outcome areas for whānau supported by Ngā Ripo - Kaipara Whānau Ora Collective. These ten most common outcome areas accounted for over 80% of planned outcomes. The top five outcome areas of focus were skills or knowledge for employment (12%), housing standards including household maintenance (12%), financial literacy or budgeting (12%), education or training (10%) and whānau or household income (8%).

Table 26: Ngā Ripo - Kaipara Whānau Ora Collective whānau outcome areas

Ngā Ripo - Kaipara Whānau Ora Collective-Outcome Areas	Number	Percent (%)	Rank
Skills or knowledge for employment	7	12%	1
Housing standards including household maintenance	7	12%	2
Financial literacy or Budgeting	7	12%	3
Education or training	6	10%	4
Whānau or household income	5	8%	5
Whānau or Household relationships	4	7%	6
Whānau or Social Health	3	5%	7
Whānau employment	3	5%	8
Legal Documentation or Birth Certificates or Passports or ID or Drivers Licence	3	5%	9
Physical/Personal health	3	5%	10
<b>Total</b>	<b>48</b>	<b>81%</b>	



## Ruapotaka Marae Society Incorporated

The table below shows the ten most common outcome areas for whānau supported by Ruapotaka Marae. These ten most common outcome areas accounted for over 80% of planned outcomes. The top five outcome areas of focus were housing standards including household maintenance (21%), whānau or social health (14%), education or training (11%), physical/personal health (9%) and mental health (9%).

Table 27: Ruapotaka Marae whānau outcome areas

Ruapotaka Marae-Outcome Areas	Number	Percent (%)	Rank
Housing standards including household maintenance	12	21%	1
Whānau or Social Health	8	14%	2
Education or training	6	11%	3
Physical/Personal health	5	9%	4
Mental health	5	9%	5
Health literacy	3	5%	6
Financial literacy or Budgeting	3	5%	7
Whakapapa or whānau connections	2	4%	8
Skills or knowledge for employment	2	4%	9
Home ownership	2	4%	10
<b>Total</b>	<b>48</b>	<b>86%</b>	

## Hoani Waititi Marae

The table below shows the ten most common outcome areas for whānau supported by Hoani Waititi Marae. These ten most common outcome areas accounted for over nine out of ten of planned outcomes. The top five outcome areas of focus were physical/personal health (38%), education or training (19%), housing standards including household maintenance (11%), basic furnishings or amenities or clothing (6%), and alcohol use (6%).

Table 28: Hoani Waititi Marae whānau outcome areas

Hoani Waititi Marae-Outcome Areas	Number	Percent (%)	Rank
Physical/Personal health	20	38%	1
Education or training	10	19%	2
Housing standards including household maintenance	6	11%	3
Basic furnishings or amenities or clothing	3	6%	4
Alcohol use	3	6%	5
Mental health	2	4%	6
Financial literacy or Budgeting	2	4%	7
Connections to Māori community organisations including Education or Kohanga or Kura	2	4%	8
Whānau or Social Health	1	2%	9
Whānau or household income	1	2%	10
<b>Total</b>	<b>50</b>	<b>94%</b>	



## Top Ten Whānau Outcomes

### Te Whānau o Waipareira

The table below shows the ten most common whānau outcome achieved by whānau supported by Te Whānau o Waipareira. These ten most common outcomes accounted for over half (55%) of whānau outcomes achieved. The top five whānau outcomes achieved were increased parenting knowledge or skills (13%), increased housing standards including completed household maintenance (9%), improved whānau or household relationships (6%), increased financial literacy and or budgeting skills (6%), and improved mental health/access to mental health services (6%).

Table 29: Te Whānau o Waipareira whānau outcomes

Te Whānau o Waipareira- Whānau Outcomes	Number	Percent (%)	Rank
Increased parenting knowledge and skills	92	13%	1
Increased housing standards including completed household maintenance	64	9%	2
Improved whānau or household relationships	42	6%	3
Increased financial literacy and or budgeting skills	41	6%	4
Improved mental health/access to mental health services	40	6%	5
Improved physical/personal health	38	5%	6
Improved whanau or social health	30	4%	7
Increased knowledge or skills relevant for employment	18	3%	8
Improved relationships with social, health, and education service providers (including Government Departments)	17	2%	9
Increased financial provisions for the future or savings or investments	17	2%	10
<b>Total</b>	<b>399</b>	<b>55%</b>	



## Manukau Urban Māori Authority

The table below shows the ten most common whānau outcomes achieved by whānau supported by Manukau Urban Māori Authority. These ten most common outcomes accounted for over nine out of ten of whānau outcomes achieved. The top five whānau outcomes achieved were improved to whānau or social health (30%), Increased housing standards including completed household maintenance (12%), improved financial literacy or budgeting (11%), improved access to employment for whānau (10%), and improved whānau or household relationships (7%).

Table 30: Manukau Urban Māori Authority whānau outcomes

Manukau Urban Māori Authority-Whanau Outcomes	Number	Percent (%)	Rank
Improved to whanau or social health	191	30%	1
Increased housing standards including completed household maintenance	74	12%	2
Improved financial literacy or budgeting	70	11%	3
Improved access to employment for whānau	66	10%	4
Improved whānau or household relationships	47	7%	5
Increased access to food or food security	38	6%	6
Improved access to community networks	31	5%	7
Improved access to education or training courses or programmes	29	5%	8
Improved access to basic furnishings or amenities or clothing	20	3%	9
Reduced alcohol/drug use	9	1%	10
<b>Total</b>	<b>575</b>	<b>91%</b>	



## Te Rūnanga o Ngāti Whātua

The table below shows the ten most common whānau outcomes achieved by whānau supported by Te Rūnanga o Ngāti Whātua. These ten most common outcomes accounted for over six out of ten of whānau outcomes achieved. The top five whānau outcomes achieved were improved housing standards including completed household maintenance (11%), improved physical or personal health (10%), improved whānau or household relationships (9%), improved wider whānau relationships (8%) and increased whakapapa or whānau connections (6%).

Table 31: Te Rūnanga o Ngāti Whātua whānau outcomes

Te Rūnanga o Ngāti Whātua- Whānau Outcomes	Number	Percent (%)	Rank
Improved housing standards including completed household maintenance	27	11%	1
Improved physical or personal health	24	10%	2
Improved whānau or household relationships	22	9%	3
Improved wider whānau relationships	19	8%	4
Increased whakapapa or whānau connections	15	6%	5
Improved access to whānau or social health services	10	4%	6
Increased possession of Legal Documentation or Birth Certificates or Passports or ID or Driver Licences	9	4%	7
Increased financial provisions for the future or savings or investments	8	3%	8
Increased whānau employment	7	3%	9
Reduced debt or fines	6	3%	10
<b>Total</b>	<b>147</b>	<b>61%</b>	



## Te Puna Hauora

The table below shows the ten most common whānau outcomes achieved by whānau supported by Te Puna Hauora. These ten most common outcomes accounted for over seven out of ten of whānau outcomes achieved. The top five whānau outcomes achieved were improved whānau or household relationships (21%), increased parenting knowledge and/or skills (9%), improved whānau or social health (8%), increased knowledge or skills for employment (8%), and improved participation in employment (8%).

Table 32: Te Puna Hauora whānau outcome areas

Te Puna Hauora-Whanau Outcomes	Number	Percent (%)	Rank
Improved whānau or household relationships	39	21%	1
Increased parenting knowledge and/or skills	16	9%	2
Improved whanau or social health	15	8%	3
Increased knowledge or skills relevant for employment	14	8%	4
Improved participation in employment	14	8%	5
Improved physical or personal health	11	6%	6
Increased housing standards including completed household maintenance	10	5%	7
Improved access to education or training courses or programmes	10	5%	8
Improved confidence or attitude towards home ownership	8	4%	9
Improved wairau	5	3%	10
<b>Total</b>	<b>142</b>	<b>77%</b>	



## Kotahitanga Collective

The table below shows the ten most common whānau outcomes achieved by whānau supported by Te Kōtahitanga. These ten most common outcomes accounted for over seven out of ten of whānau outcomes achieved. The top five whānau outcomes achieved were increased basic furnishings or amenities or clothing (20%), increased physical or personal health (13%), improved access to legal documentation or birth certificates or passports or ID or driver licences (10%), increased knowledge or skills acquired through education or training (9%), and Increased housing standards including completed household maintenance (7%).

Table 33: Te Kōtahitanga whānau outcomes

Te Kōtahitanga-Whanau Outcomes	Number	Percent (%)	Rank
Increased basic furnishings or amenities or clothing	57	20%	1
Improved physical or personal health	36	13%	2
Improved access to legal documentation or Birth Certificates or Passports or ID or Driver Licences	28	10%	3
Increased knowledge or skills acquired through education or training	25	9%	4
Increased housing standards including completed household maintenance	19	7%	5
Increased participation in sports and recreation	18	6%	6
Increased use of safe transport options	11	4%	7
Reduced smoking	9	3%	8
Increased financial literacy and or budgeting skills	7	2%	9
Increased knowledge or skills regarding access to community resources	6	2%	10
<b>Total</b>	<b>216</b>	<b>77%</b>	

## Ngāti Whātua o Ōrākei

The table below shows the ten most common whānau outcomes achieved by whānau supported by Ngāti Whātua o Ōrākei. These ten most common outcomes accounted for six out of ten of whānau outcomes achieved. The top five whānau outcomes achieved were improved access to legal documentation or birth certificates or passports or ID or driver licences (9%), improved qualifications (8%), increased whānau employment (8%), increased knowledge or skills acquired through education or training (8%), and improved whānau or social health (7%).

Table 34: Ngāti Whātua o Ōrākei whānau outcomes

Ngāti Whātua o Ōrākei-Whānau Outcomes	Number	Percent (%)	Rank
Improved access to legal documentation or birth certificates or passports or ID or drivers licences	15	9%	1
Improved qualifications	13	8%	2
Increased whānau employment	13	8%	3
Increased knowledge or skills acquired through education or training	13	8%	4
Improved whānau or social health	11	7%	5
Improved physical or personal health	10	6%	6
Increased housing standards including completed household maintenance	9	5%	7
Improved numeracy and general literacy	7	4%	8
Increased Basic furnishings or amenities or clothing	6	4%	9
Improved ability to reduce debt or pay fines	4	2%	10
<b>Total</b>	<b>101</b>	<b>60%</b>	





## Manurewa Marae

The table below shows the ten most common whānau outcomes achieved by whānau supported by Manurewa Marae. These ten most common outcomes accounted for eight out of ten of whānau outcomes achieved. The top five whānau outcomes achieved were improved participation in education or training (28%), increased whānau or household income (8%), increased housing standards including completed household maintenance (8%), improved access to safe transport options (7%), and relationships with social, health, and education service partners including government departments (5%).

Table 35: Manurewa Marae whānau outcomes

Manurewa Marae-Whānau Outcomes	Number	Percent (%)	Rank
Improved participation in education or training	42	28%	1
Increased whānau or household income	12	8%	2
Increased housing standards including completed household maintenance	12	8%	3
Improved access to safe transport options	10	7%	4
Improved relationships with social, health, and education service providers (including Government Departments)	8	5%	5
Improved access to engagement in civic affairs	8	5%	6
Increased financial literacy or capability and or budgeting skills	8	5%	7
Improved whānau or household relationships	7	5%	8
Increased knowledge or skills relevant for employment	6	4%	9
Improved access to Legal Documentation or Birth Certificates or Passports or ID or Driver Licences	5	3%	10
<b>Total</b>	<b>118</b>	<b>78%</b>	



## Ngā Ripo - Kaipara Whānau Ora Collective

The table below shows the ten most common whānau outcomes achieved by whānau supported by Ngā Ripo - Kaipara Whānau Ora Collective. These ten most common outcomes accounted for eight out of ten of whānau outcomes achieved. The top five whānau outcomes achieved were improved whānau employment (15%), improved financial literacy or budgeting (12%), increased housing standards including household maintenance (12%), increased whānau or household income (8%), and improved whānau or household relationships (7%).

Table 36: Ngā Ripo - Kaipara Whānau Ora Collective whānau outcomes

Ngā Ripo - Kaipara Whānau Ora Collective-Whānau Outcomes	Number	Percent (%)	Rank
Improved whānau employment	9	15%	1
Improved financial literacy or budgeting	7	12%	2
Increased housing standards including completed household maintenance	7	12%	3
Increased whānau or household income	6	10%	4
Improved whānau or household relationships	4	7%	5
Increased possession of Legal Documentation or Birth Certificates or Passports or ID or Drivers Licence	3	5%	6
Improved qualifications	3	5%	7
Improved participation in education or training	3	5%	8
Increased knowledge of Māori lore or knowledge or customs	3	5%	9
Increased financial provisions for the future or savings or investments	2	3%	10
<b>Total</b>	<b>47</b>	<b>80%</b>	



## Ruapotaka Marae Society Incorporated

The table below shows the ten most common whānau outcomes achieved by whānau supported by Ruapotaka Marae. These ten most common outcomes accounted for eight out of ten of whānau outcomes achieved. The top five whānau outcomes achieved were increased housing standards including completed household maintenance (21%), improved whānau or social health (13%), improved physical or personal health (9%), improved mental health (9%) and improved financial literacy or budgeting (9%).

Table 37: Ruapotaka Marae whānau outcomes

Ruapotaka Marae- Whānau Outcomes	Number	Percent (%)	Rank
Increased housing standards including completed household maintenance	12	21%	1
Improved whanau or social health	7	13%	2
Improved physical or personal health	5	9%	3
Improved mental health	4	7%	4
Improved financial literacy or budgeting	4	7%	5
Improved attendance at school or education or training institutes	3	5%	6
Improved access to health literacy courses or programmes	3	5%	7
Improved participation in employment	3	5%	8
Increased use of Māori lore or knowledge or customs	2	4%	9
Increased whakapapa/whānau connections	2	4%	10
<b>Total</b>	<b>45</b>	<b>80%</b>	



## Hoani Waititi Marae

The table below shows the ten most common whānau outcomes achieved by whānau supported by Hoani Waititi Marae. These ten most common outcomes accounted for over nine out of ten of whānau outcomes achieved. The top five whānau outcomes achieved were improved access to personal health services (38%), improved participation in education or training (19%), increased housing standards including completed household maintenance (11%), improved access to basic furnishings or amenities or clothing (6%), and improved access to alcohol rehab services (6%).

Table 38: Hoani Waititi Marae whānau outcomes

Hoani Waititi Marae-Whānau Outcomes	Number	Percent (%)	Rank
Improved access to personal health services	20	38%	1
Improved participation in education or training	10	19%	2
Increased housing standards including completed household maintenance	6	11%	3
Improved access to basic furnishings or amenities or clothing	3	6%	4
Improved access to alcohol rehab services	3	6%	5
Increased financial literacy or capability and or budgeting skills	2	4%	6
Improved access to mental health services	2	4%	7
Increased connections Māori community organisations including Education/Kohanga/Kura	2	4%	8
Increased whānau or household income	1	2%	9
Increased parenting knowledge and skills	1	2%	10
<b>Total</b>	<b>50</b>	<b>94%</b>	

## Summary

Over the 12 months from the 1st July 2016 to 30th June 2017 around 3,300 whānau members were supported by the TPM Kaiārahi programme across the Tāmaki region. More than half (55%) of whānau members were aged 24 years and under, and three out of four (75%) identified themselves as Māori and a further 15% as Pacific.

Across the Tāmaki region, the majority (87%) of whānau outcomes related to whānau health, whānau standards of living, whānau knowledge, or whānau relationships. The top six outcomes areas of focus were whānau or social health (11%), housing standards including household maintenance (10%), education or training (7%), whānau or household relationships (7%), physical or personal health (6%), and financial literacy and/or budgeting (6%). Within each further along Tāmaki partner, whānau outcomes varied. When tallying the top four whānau outcomes achieved, the most common were, housing standards including completed household maintenance, improved whānau or social health, improved whānau or household relationships, and improved physical or personal health.









**Te Pae Herenga o Tāmaki**