

*Kōkiritia i roto i te*  
**Kotahitanga**

**Tāmaki Region**  
**Whānau Direct Outcomes Report**  
June 2015 - June 2017



**Te Pae Herenga o Tāmaki**



## Foreword

This report is the first outcomes report produced by Te Pae Herenga o Tāmaki and is a consequence of capacity building in the area of outcomes measurement, reporting and data analytics. This report represents the beginning of the Tāmaki Collective’s ability to report on outcomes achieved by whānau who have been engaged with Providers through the delivery of Te Pou Matakana funded Whānau Ora programmes.

This report describes the immediate outcomes achieved by whānau who have utilised Whānau Direct to access resources to meet their immediate needs. The report findings reveal that whānau who were engaged with Providers across the Tāmaki region were most likely to have low incomes and have immediate needs relating to basic household furnishings and amenities, and the reduction of financial stress caused by outstanding or overdue bills for rental accommodation, utilities, car registrations, car repairs and maintenance. In addition, they were also likely to have immediate needs relating to physical and personal health, such as General Practice and prescription medicine costs, eye examinations, purchasing of glasses and hearing aids, urgent dental needs, orthopedic shoes, and the need for exercise gear to attend free community classes and participate in sports and recreation activities.

Overall this report highlights that through the utilisation of Whānau Direct, immediate impacts for whānau can be achieved. For example, improvements in living conditions, increased access to basic amenities, safer transport options, and improved health were reported by whānau as immediate impacts.

The findings from this report will be used to further plan regional activities, improve current programme delivery, and begin to evaluate the impacts of Te Pae Herenga o Tāmaki. This report will be followed by the Te Pae Herenga o Tāmaki 2016/2017 Kaiārahi outcomes report which will document the short-term outcomes achieved by whānau who were engaged with the Kaiārahi programme within the Tāmaki region.



## Summary

Te Pae Herenga o Tāmaki delivers a for Māori, by Māori, to Māori, approach to achieving outcomes with whānau across the Tāmaki region. This collective is the first time Māori have come together in such a comprehensive way across Iwi, Urban Māori and Māori provider groupings to deliver a for Māori, by Māori, to Māori, approach to achieving outcomes with whānau.

Te Pae Herenga o Tāmaki partners and coverage includes Iwi-Te Rūnanga o Ngāti Whātua (Lower Te Tai Tokerau), Ngāti Whātua Ōrākei Whai Maia (Central Auckland); Urban Māori - Te Whānau O Waipareira Trust (West Auckland), Manukau Urban Māori Authority (South Auckland); and Māori Providers -Kotahitanga Collective made up of Papakura Marae, Te Kaha o te Rangatahi and Turuki Health Care (South Auckland), and Te Puna Hauora (North Shore).

Te Pae Herenga o Tāmaki partners currently undertake the following three core commissioning programmes funded by Te Pou Matakana:

1. Whānau Direct-providing support to whānau to meet immediate needs and achieve immediate outcomes.
2. Kaiārahi-providing support to whānau to develop plans, set goals and achieve short term outcomes.
3. Collective Impact for Whānau- providing funding to Te Pae Herenga o Tāmaki to achieve medium term outcomes.

In addition to these three core programmes, Te Pae Herenga o Tāmaki has focused on building regional data collation and analysis capacity. This focus has provided us with the ability to report on whānau outcomes across the whole of the Tāmaki Region and hence produce a report on the immediate outcomes achieved for whānau through Whānau Direct.

This Whānau Direct outcomes report is made up of two Volumes. Volume one contains an analysis of Whānau Direct data from June 2015 to June 2016 and Volume two contains an analysis of Whānau Direct data from July 2016 to June 2017.

The combined results showed that 1,309 low income whānau (over three quarters (76%) have an annual whānau income of less than \$30,000) were supported by Te Pae Herenga o Tāmaki Partners through Whānau Direct over the previous two years to 30 June 2017. The 1,309 whānau includes 4,393 distinct whānau members of which 86% were Māori. Through Whānau Direct the 1,309 whānau were provided with resources to support the achievement of 3,550 planned immediate outcomes.

The majority of the immediate outcomes planned related to the outcome domains of whānau standards of living (59%) and whānau health (18%). Within the whānau standards of living domain over 90% of outcomes related to either increased basic furnishings, amenities and/or clothing, improved access to safe transport options, or reduced debt. Within the whānau health domain over 80% of outcomes related to either increased physical health, increased personal health or improved nutrition.



# Contents

Foreword.....	1
Summary .....	2
<b>Volume 1: Tāmaki Region Whānau Direct Outcomes Snapshot - June 2015 to June 2016.....</b>	<b>5</b>
Introduction.....	5
Whānau Direct Tāmaki Region Data .....	5
Number of Whānau Direct Applications by Tāmaki Provider .....	5
Demographic Information .....	6
Main Applicant Information .....	6
Age, gender and ethnicity of main applicant.....	6
Employment status of main applicant.....	7
Household Information .....	8
Number of whānau within the households.....	8
Age, gender and ethnicity of whānau within the households .....	8
Annual Whānau/Household Income .....	9
Whānau Outcomes across the Tāmaki Region.....	10
Number of whānau outcomes sought by TPM outcome domain .....	10
Investments per TPM outcome domain .....	10
Resources purchased .....	11
Outcome areas.....	11
Immediate Whānau Outcomes .....	12
Provider Level Analysis across the Tāmaki region .....	13
Demographic information of whānau in households by Tāmaki Provider .....	13
Gender .....	13
Age.....	13
Ethnicity.....	14
Number of whānau outcomes sought by Tāmaki Providers.....	14
Amount Invested by Tāmaki Providers.....	15
Whānau Outcomes by TPM Outcome Domains by Tāmaki Provider .....	15
Investments by TPM Outcome Domain by Tāmaki Provider .....	16
Whānau standards of living .....	16
Whānau Health .....	16
Whānau participation in the community .....	17
Whānau Knowledge .....	17
Whānau relationships .....	18
Whānau engagement in Te Ao Māori .....	18
Resources purchased by Tāmaki Provider.....	19
Kotahitanga Collective.....	19
Manukau Urban Māori Authority .....	20
Te Whānau o Waipareira .....	20
Ngāti Whātua Ōrākei Whai Maia.....	21
Te Puna Hauora .....	22
Immediate whānau outcomes by Tāmaki Provider.....	23
Kotahitanga Collective.....	23
Manukau Urban Māori Authority .....	23
Te Whānau o Waipareira .....	24
Ngāti Whātua Ōrākei Whai Maia.....	24
Te Puna Hauora .....	25
Tāmaki Region Summary.....	25



<b>Volume 2: Tāmaki Region Whānau Direct Outcomes Snapshot - July 2016 to June 2017</b>	26
Introduction	26
Whānau Direct Tāmaki Region Data	26
Number of Whānau Direct Applications by Tāmaki Provider	26
Demographic Information	27
Main Applicant Information	27
Age, gender and ethnicity of main applicant	27
Employment status of main applicant	28
Household Information	29
Number of whānau within the households	29
Age, gender and ethnicity of whānau within the households	29
Annual Whānau/Household Income	30
Whānau Outcomes across the Tāmaki Region	31
Number of whānau outcomes sought by TPM outcome domain	31
Investments per TPM outcome domain	31
Resources purchased	32
Outcome areas	33
Immediate Whānau Outcomes	34
Provider Level Analysis across the Tāmaki region	36
Demographic information of whānau in households by Tāmaki Provider	36
Gender	36
Age	36
Ethnicity	37
Number of whānau outcomes sought by Tāmaki Providers	37
Amount Invested by Tāmaki Providers	38
Whānau Outcomes by TPM Outcome Domains by Tāmaki Provider	38
Investments by TPM Outcome Domain by Tāmaki Provider	39
Whānau standards of living	39
Whānau Health	39
Whānau participation in the community	40
Whānau Knowledge	40
Whānau relationships	41
Whānau engagement in Te Ao Māori	41
Outcome area by provider table	42
Kotahitanga Limited	42
Manukau Urban Māori Authority	42
Ngāti Whātua Ōrākei Whai Maia	43
Te Puna Hauora	43
Te Whānau O Waipareira	43
Resources purchased by Tāmaki Provider	44
Kotahitanga Collective	44
Manukau Urban Māori Authority	45
Te Whānau O Waipareira	46
Ngāti Whātua Ōrākei Whai Maia	47
Te Puna Hauora	48
Immediate whānau outcomes by Tāmaki Provider	49
Kotahitanga Collective	49
Manukau Urban Māori Authority	49
Te Whānau o Waipareira	50
Ngāti Whātua Ōrākei Whai Maia	50
Te Puna Hauora	51
Tāmaki Region Summary	51



# Volume 1:

## Tāmaki Region Whānau Direct Outcomes Snapshot - June 2015 to June 2016

### Introduction

#### Whānau Direct Tāmaki Region Data

For the purpose of this report Whānau Direct data from Tāmaki Region providers was extracted from the Te Pou Matakana (TPM) data warehouse for all Whānau Direct applications approved from 1st June 2015 to 30th June 2016. In the first 13 months of operation, Tāmaki Region providers approved 659 Whānau Direct applications from whānau living in distinct households.

The Tāmaki Region data was thoroughly checked and verified prior to exporting the data into Excel. It was then extensively cleaned and all resources were itemised and categorised. The application data was then imported into a statistical analysis programme called SPSS, and univariate data analysis was undertaken to investigate the cleanliness and appropriateness of the data prior to analysis. Whānau impacts that were free text were coded into more meaningful categories (such as outcome areas and whānau outcomes) based on the whānau situation, intended whānau outcome and the actual resources purchased. Some of the TPM outcome domains selected were also re-coded to better reflect the intended whānau outcomes and the actual resources purchased.

#### Number of Whānau Direct Applications by Tāmaki Provider

The table below shows the number of Whānau Direct applications by provider within the Tāmaki region. The number of Whānau Direct applications approved was highest for the Kotahitanga Collective (174 or 26% of the total), followed by Te Whānau o Waipareira Trust (164 or 25% of the total) and Manukau Urban Māori Authority (144 or 22% of the total).

Table 1: Number of Whānau Direct applicants per Tāmaki Provide

Provider Name	Whānau Direct Applications	% of Total
Kotahitanga Collective	174	26%
Te Whānau O Waipareira	164	25%
Manukau Urban Māori Authority	144	22%
Ngāti Whātua Ōrākei Whai Maia	97	15%
Te Puna Hauora	80	12%
<b>Total</b>	<b>659</b>	<b>100%</b>



## Demographic Information

As part of the Whānau Direct application process, demographic information about the main applicant, including main applicant's age, gender, ethnicity and employment status were collected. In addition, all whānau members within the household were enumerated and their age, gender, and ethnicity were collected. The whānau's self-reported annual income was also collected.

### Main Applicant Information

#### Age, gender and ethnicity of main applicant

The table below shows the age, gender, and ethnicity of the main applicant. Just over half of all main applicants were adults aged 25-44 years of age and one in five applicants were either aged 24 years and under or aged 45-64 years. The majority of the main applicants were women (73%). Allowing for up to three ethnic group responses, the main applicants were most likely to identify as Māori (86%), followed by Pacific (6%) and European (4%).

Table 2: Age, gender and ethnicity of main applicant

Age	Number	%
Under 25 years	135	20%
25-44 years	346	53%
45-64 years	134	20%
65 years & over	39	6%
Missing	5	1%
<b>Total</b>	<b>659</b>	<b>100%</b>
Gender	Number	%
Female	480	73%
Male	157	24%
Missing	22	3%
<b>Total</b>	<b>659</b>	<b>100%</b>
Ethnicity	Number	%
Māori	564	86%
Pacific	37	6%
European	25	4%
Asian	2	0%
Other	1	0%
Missing	30	5%
<b>Total</b>	<b>659</b>	<b>100%</b>





## Employment status of main applicant

The table below shows the employment status of the main applicant. Around 60% of main applicants were unemployed. While, close to 30% of main applicants were either employed or self-employed.

Table 3: Employment status of main applicant

Employment status	Number	%
Unemployed	382	58%
Employed or Self-employed	181	27%
Student	49	7%
Retired	34	5%
Disability	11	2%
ACC	2	0%
<b>Total</b>	<b>659</b>	<b>100%</b>



## Household Information

### Number of Whānau within the households

There were a total of 2,207 whānau within the 659 households who were supported by a Whānau Direct Investment.

### Age, gender and ethnicity of Whānau within the households

Overall half (54%) of all whānau within the 659 households were children aged under 18 years of age. Another 10% were youth aged 18-24 years of age. Around a quarter (24%) of whānau were adults aged 25-44 years old. Over half of all whānau within the 659 households were female. Close to nine out of 10 whānau within the 659 households were Māori, with close to 10% Pacific and 3% NZ European and Other.

Table 4: Number of whānau within the household

Age	Number	%
0 - 9 years	741	34%
10 - 17 years	434	20%
18 - 24 years	221	10%
25-44 years	524	24%
45-64 years	214	10%
65 years & over	73	3%
<b>Total</b>	<b>2,207</b>	<b>100%</b>
Gender	Number	%
Female	1,228	56%
Male	948	43%
Missing	31	1%
<b>Total</b>	<b>2,207</b>	<b>100%</b>
Ethnicity	Number	%
Māori	1,924	87%
Pacific	173	8%
NZ European/Pakeha	52	2%
Other	21	1%
Missing	37	2%
<b>Total</b>	<b>2,207</b>	<b>100%</b>



## Annual Whānau/Household Income

The table below shows the annual whānau/household income reported by the whānau. Around 90% of whānau had an annual income of \$40,000 or less, with almost 40% having a whānau income of \$20,000 or less. Most of the whānau (88%) had an annual household income below the New Zealand median of \$45,000.

Table 5: Annual Whānau income

Whānau Annual Income	Number	%
\$0 - \$10,000	68	10%
\$10,001 - \$20,000	191	29%
\$20,001 - \$30,000	220	33%
\$30,001 - \$40,000	108	16%
\$40,001 - \$50,000	29	4%
\$50,001 - \$60,000	20	3%
\$60,001 and above	23	3%
<b>Total</b>	<b>659</b>	<b>100%</b>



# Whānau Outcomes across the Tāmaki Region

## Number of Whānau outcomes sought by TPM outcome domain

The table below shows the number of whānau outcomes sought by TPM Outcome Domain across the Tāmaki Region. In total, 1,836 whānau outcomes were sought from the 659 applications, an average of almost three whānau outcomes per application. Whānau standards of living (56%) and whānau health (22%) were the two most common TPM outcome domains where whānau sought resource investments to make an immediate positive difference. Whānau engagement in Te Ao Māori (4%) and whānau relationships (2%) were the least common outcome domains where whānau sought investments to make an immediate positive difference.

Table 6: Number of whānau outcomes sought by TPM Outcome Domain

Outcome Domain	Number	Percentage (%)
Whānau standards of living	1,020	56%
Whānau Health	411	22%
Whānau participation in community	158	9%
Whānau Knowledge	147	8%
Whānau engagement in Te Ao Māori	64	4%
Whānau relationships	36	2%
<b>Total</b>	<b>1,836</b>	<b>100%</b>

## Investments per TPM outcome domain

The table below shows the amount of money invested per TPM outcome domain. The three largest investments which accounted for almost 90% of the total investments, were in the outcome domains of whānau standards of living (\$376,600), whānau health (\$107,800) and whānau participation in the community (\$44,700). While the outcome domains, whānau engagement with Te Ao Māori and whānau relations combined, accounted for only 7% of the total investments.

Table 7: Investments per TPM outcome domain

Outcome Domain	Investment (\$)	Percentage (%)
Whānau standards of living	\$376,600	63%
Whānau health	\$107,800	18%
Whānau knowledge	\$44,700	8%
Whānau participation in the community	\$23,600	4%
Whānau engagement with Te Ao Māori	\$29,600	5%
Whānau relationships	\$12,200	2%
<b>Total</b>	<b>\$594,500</b>	<b>100%</b>



## Resources purchased

The table below shows a categorisation of the resources purchased to help whānau achieve their desired outcomes. The top five categories summarising resources purchased for whānau were housing, furniture and appliances (37%), items related to whānau welfare & activities (13%), personal and clothing (11%), car and regular transport (10%) and education and learning (9%).

Table 8: Resources purchased by category

Resource	Number	Percentage (%)
Housing, furniture and appliances	678	37%
Whānau welfare & activities	236	13%
Personal and clothing	205	11%
Car and regular transport	175	10%
Education and learning	164	9%
Health & medical	87	5%
Food and groceries	83	4%
Professional services	50	3%
Utilities	49	3%
Employment and training	39	2%
Other	70	4%
<b>Total</b>	<b>1,836</b>	<b>100%</b>

## Outcome areas

Whānau resources purchased were aligned to an outcome area within each TPM outcome domain. The table below shows the outcome areas these resources were aligned to. The five most common outcome areas associated with the resources purchased were basic furnishings, amenities and/or clothing (35%) and safe transport options (8%), physical health (8%), education or training (8%) and reduced debt or payment of fines (7%).

Table 9: Outcome areas

Outcome Areas	Number	Percentage (%)
Basic furnishings, amenities and/or clothing	640	35%
Safe transport options	152	8%
Physical health	151	8%
Education or training	138	8%
Reduced Debt or Payment of Fines	134	7%
Participation in sports and recreation	126	7%
Personal health	111	6%
Nutrition	89	5%
Connections to Māori community organisations including education or kōhanga or kura	50	3%
Housing standards including household maintenance	47	3%



## Immediate Whānau Outcomes

Whānau reported the immediate impact or immediate outcome as a result of each resource. The table below shows the immediate whānau outcomes across the Tāmaki Region. The five most common immediate whānau outcomes reported were increased basic furnishings, amenities and/or clothing (29%), improved physical health (7%), reduced debts or fines (6%), improved access to safe transport options (5%) and increased participation in sports and recreation (5%).

Table 10: Immediate Whānau Outcomes

Immediate Whānau Outcomes	Number	Percentage (%)
Increased basic furnishings, amenities and/or clothing	539	29%
Improved physical health	136	7%
Reduced debt or fines	116	6%
Improved access to safe transport options	99	5%
Increased participation in sports and recreation	96	5%
Improved nutrition	82	4%
Improved personal health	72	4%
Improved access to education or training courses or programmes	54	3%
Improved access to Māori community organisations including education or kōhanga or kura	44	2%
Increased housing standards including completed household maintenance	40	2%
Other Impact	383	22%
Check-in was not completed	175	9%
<b>Total</b>	<b>1,836</b>	<b>100</b>

# Provider Level Analysis across the Tāmaki region

Demographic information of Whānau in households by Tāmaki Provider

## Gender

Across all Tāmaki providers more than half of all whānau were female.

Table 11: Whānau gender by Tāmaki Provider

Tāmaki Provider	Female	Male	Unkown	Total
Kotahitanga Collective	59%	40%	1%	525
Manukau Urban Māori Authority	57%	41%	3%	495
Ngāti Whātua Ōrākei Whai Maia	52%	45%	3%	302
Te Puna Hauora	52%	47%	1%	291
Te Whānau O Waipareira	54%	45%	1%	591
<b>Total</b>	<b>56%</b>	<b>43%</b>	<b>1%</b>	<b>2,204</b>

## Age

Across all Tāmaki providers more than half of all whānau household members were aged under 18 years of age.

Table 12: Whānau age by Tāmaki Provider

Tāmaki Provider	0 - 9 years	10 - 17 years	18 - 24 years	25 - 44 years	45 - 64 years	65+ years	Total
Kotahitanga Collective	32%	21%	11%	26%	9%	2%	525
Manukau Urban Māori Authority	36%	23%	7%	23%	7%	3%	495
Ngāti Whātua Ōrākei Whai Maia	17%	18%	16%	24%	17%	9%	302
Te Puna Hauora	32%	18%	9%	25%	11%	5%	291
Te Whānau O Waipareira	42%	18%	10%	22%	8%	1%	591
<b>Total</b>	<b>34%</b>	<b>20%</b>	<b>10%</b>	<b>24%</b>	<b>10%</b>	<b>3%</b>	<b>2,204</b>



## Ethnicity

Across all Tāmaki providers the majority of whānau members were Māori, with approximately 92% of Whānau Direct application approved to Māori households.

Table 13: Whānau ethnicity by Tāmaki Provider

Tāmaki Provider	Māori	Pacific	European / Pakeha	Other	Missing	Total
Kotahitanga Collective	72%	21%	5%	2%	1%	525
Manukau Urban Māori Authority	94%	4%	1%	0%	1%	495
Ngāti Whātua Ōrākei Whai Maia	83%	10%	3%	2%	3%	302
Te Puna Hauora	96%	1%	2%	0%	1%	291
Te Whānau O Waipareira	93%	1%	2%	1%	3%	591
<b>Total</b>	<b>87%</b>	<b>8%</b>	<b>2%</b>	<b>1%</b>	<b>2%</b>	<b>2,204</b>

## Number of whānau outcomes sought by Tāmaki Providers

The table below shows the number of outcomes sought by whānau across each Tāmaki Provider. Kotahitanga Collective's Whānau Direct households sought 30% (or 552) of all outcomes, while both Manukau Urban Māori Authority's and Te Whānau o Waipareira Trust's Whānau Direct households sought around a quarter of all outcomes each.

Table 14: Number of outcomes sought

Tāmaki Provider	Outcomes Sought	Number of applications	Percentage of outcomes sought (%)
Kotahitanga Collective	552	174	30%
Manukau Urban Māori Authority	471	164	26%
Te Whānau O Waipareira	448	144	24%
Ngāti Whātua Ōrākei Whai Maia	190	97	10%
Te Puna Hauora	175	80	10%
<b>Total</b>	<b>1,836</b>	<b>659</b>	<b>100%</b>





## Amount Invested by Tāmaki Providers

In the first 13 months of operation of Whānau Direct, over 2,200 whānau were residing in Tāmaki households that received Whānau Direct investments totaling nearly \$600,000. The table below shows the investment administered by each Provider. Of the total investment made in whānau outcomes, 27% was invested by Te Whānau O Waipareira and 23% each by Kotahitanga Collective and Manukau Urban Māori Authority.

Table 15: Investment by TPM region

Tāmaki Provider	Investment (\$)	Percentage (%)
Te Whānau O Waipareira	\$161,500	27%
Kotahitanga Collective	\$137,500	23%
Manukau Urban Māori Authority	\$137,700	23%
Ngāti Whātua Ōrākei Whai Maia	\$89,900	15%
Te Puna Hauora	\$67,900	11%
<b>Total</b>	<b>\$594,500</b>	<b>100%</b>

## Whānau Outcomes by TPM Outcome Domains by Tāmaki Provider

Kotahitanga Collective, Te Whānau o Waipareira, Ngāti Whātua Ōrākei Whai Maia and Te Puna Hauora, sought the majority of whānau outcomes within the whānau standards of living and whānau health outcome domains. For the Manukau Urban Māori Authority, the majority of whānau outcomes sought were within the whānau standards of living outcome domain.

Table 16: TPM Outcome domains across Tāmaki region

Tāmaki Provider	Whānau standards of living	Whānau health	Whānau participation in the community	Whānau knowledge	Whānau engagement in Te Ao Māori	Whānau relationships	Total
Kotahitanga Collective	36%	35%	22%	5%	0%	1%	552
Manukau Urban Māori Authority	75%	6%	1%	10%	6%	2%	471
Te Whānau O Waipareira	61%	20%	4%	5%	7%	3%	448
Ngāti Whātua Ōrākei Whai Maia	57%	22%	2%	16%	1%	2%	190
Te Puna Hauora	51%	31%	5%	11%	0%	2%	175
<b>Total</b>	<b>56%</b>	<b>22%</b>	<b>9%</b>	<b>8%</b>	<b>4%</b>	<b>2%</b>	<b>1,836</b>



# Investments by TPM Outcome Domain by Tāmaki Provider

This sections looks at each TPM Outcome domain separately and enumerates the total and average spend across all resources within each TPM outcome domain.

## Whānau standards of living

For outcomes relating to whānau standards of living, approximately \$376,000 was invested in total with the average spend across providers being around \$370 per resource.

Table 17: Whānau standards of living Investments by Tāmaki Provider

Tāmaki Provider	Number	Average	Investment (\$)	% of Total
Te Whānau o Waipareira	274	\$380	\$105,400	28%
Manukau Urban Māori Authority	352	\$280	\$99,500	26%
Kotahitanga Collective	196	\$390	\$76,000	20%
Ngāti Whātua Ōrākei Whai Maia	108	\$520	\$56,200	15%
Te Puna Hauora	89	\$450	\$39,500	11%
<b>Total</b>	<b>1,019</b>	<b>\$370</b>	<b>\$376,600</b>	<b>100%</b>

## Whānau Health

For outcomes relating to whānau standards of living approximately \$107,800 was invested in total with the average spend across providers being around \$260 per related resource.

Table 18: Whānau health Investments by Tāmaki Provider

Tāmaki Provider	Number	Mean	Investment (\$)	% of Total
Kotahitanga Collective	192	\$190	\$37,300	35%
Te Whānau O Waipareira	92	\$230	\$21,000	19%
Ngāti Whātua Ōrākei Whai Maia	42	\$470	\$19,900	19%
Te Puna Hauora	55	\$360	\$19,700	18%
Manukau Urban Māori Authority	29	\$340	\$10,000	9%
<b>Total</b>	<b>410</b>	<b>\$260</b>	<b>\$107,800</b>	<b>100%</b>



## Whānau participation in the community

For outcomes relating to whānau participation in the community approximately \$23,600 was invested in total with the average spend across providers being around \$150 per resource.

Table 19: Whānau participation in the community Investments by Tāmaki Provider

Tāmaki Provider	Number	Mean	Investment (\$)	% of Total
Kotahitanga Collective	123	\$120	\$15,100	64%
Te Whānau O Waipareira	18	\$160	\$2,900	12%
Te Puna Hauora	9	\$325	\$2,900	12%
Manukau Urban Māori Authority	4	\$430	\$1,700	7%
Ngāti Whātua Ōrākei Whai Maia	4	\$260	\$1,000	4%
<b>Total</b>	<b>158</b>	<b>\$150</b>	<b>\$23,600</b>	<b>100%</b>

## Whānau Knowledge

For outcomes relating to whānau knowledge approximately \$44,800 was invested in total with the average spend across providers being around \$300 per resource.

Table 20: Whānau knowledge Investments by Tāmaki Provider

Tāmaki Provider	Number	Mean	Investment (\$)	% of Total
Manukau Urban Māori Authority	48	\$310	\$14,900	33%
Ngāti Whātua Ōrākei Whai Maia	30	\$360	\$10,700	24%
Kotahitanga Collective	30	\$250	\$7,500	17%
Te Whānau O Waipareira	20	\$320	\$6,500	15%
Te Puna Hauora	19	\$270	\$5,200	12%
<b>Total</b>	<b>147</b>	<b>\$300</b>	<b>\$44,800</b>	<b>100%</b>



## Whānau relationships

For outcomes relating to whānau relationships approximately \$12,200 was invested in total with the average spend across providers being around \$340 per resource.

Table 21: Whānau relationships Investment by Tāmaki Provider

Tāmaki Provider	Number	Mean	Investment (\$)	% of Total
Kotahitanga Collective	7	\$140	\$1,000	8%
Te Whānau O Waipareira	12	\$420	\$5,000	41%
Manukau Urban Māori Authority	10	\$390	\$3,900	32%
Ngāti Whātua Ōrākei Whai Maia	4	\$420	\$1,700	14%
Te Puna Hauora	3	\$200	\$600	5%
<b>Total</b>	<b>36</b>	<b>\$340</b>	<b>\$12,200</b>	<b>100%</b>

## Whānau engagement in Te Ao Māori

For outcomes relating to whānau engagement in Te Ao Māori approximately \$29,600 was invested in total with the average spend across providers being around \$460 per resource.

Table 22: Whānau engagement in Te Ao Māori Investments by Tāmaki Provider

Tāmaki Provider	Number	Mean	Investment (\$)	% of Total
Te Whānau O Waipareira	32	\$650	\$20,800	70%
Manukau Urban Māori Authority	28	\$280	\$7,800	26%
Ngāti Whātua Ōrākei Whai Maia	2	\$210	\$400	2%
Kotahitanga Collective	2	\$300	\$600	2%
Te Puna Hauora	0	\$0	\$0	0%
<b>Total</b>	<b>64</b>	<b>\$460</b>	<b>\$29,600</b>	<b>100%</b>



## Resources purchased by Tāmaki Provider

Various resource investments were requested by the whānau in order to achieve their outcomes. The following section enumerates and categorizes the resources purchased on behalf of whānau by each Tāmaki Provider.

### Kotahitanga Collective

The majority (58%) of the resource investments requested were for either whānau welfare and activities (36%) or housing, furniture and appliances (22%). Other common resource investments included personal and clothing items (13%) and car and regular transport (7%).

Table 23: Kotahitanga Collective whānau resources

Resource	Number	Percentage (%)
Whānau welfare & activities	199	36%
Housing, furniture and appliances	125	22%
Personal and clothing	73	13%
Car and regular transport	41	7%
Health & medical	31	6%
Professional services	19	3%
Employment and training	15	3%
Education and learning	15	3%
Utilities	12	2%
Telecommunications	6	1%
Food and groceries	6	1%
Repairs and maintenance	4	1%
Child care	4	1%
Refunded	2	0%
<b>Total</b>	<b>552</b>	<b>100%</b>

## Manukau Urban Māori Authority

The majority (62%) of the resource investments requested were for housing, furniture and appliances. Other common resource investments included education and learning (12%) and personal and clothing items (9%).

Table 24: Manukau Urban Māori Authority whānau resources

Resource	Number	Percentage (%)
Housing, furniture and appliances	292	62%
Education and learning	57	12%
Personal and clothing	41	9%
Car and regular transport	29	6%
Professional services	15	3%
Employment and training	10	2%
Whānau welfare & activities	9	2%
Child care	7	2%
Health & medical	4	1%
Gifts & koha/donations	3	1%
Telecommunications	2	0%
Insurance	1	0%
<b>Total</b>	<b>471</b>	<b>100%</b>

## Te Whānau o Waipareira

The most common resource investments requested were for housing, furniture and appliances (34%), food and groceries (17%), personal and clothing items (13%), car and regular transport (11%), and education and learning (10%).

Table 25: Te Whānau o Waipareira whānau resources

Resource	Number	Percentage (%)
Housing, furniture and appliances	154	34%
Food and groceries	74	17%
Personal and clothing	60	13%
Car and regular transport	51	11%
Education and learning	46	10%
Whānau welfare & activities	16	4%
Utilities	15	3%
Health & medical	13	3%
Professional services	7	2%
Employment and training	4	1%
Telecommunications	3	1%



## Ngāti Whātua Ōrākei Whai Maia

The most common resource investments requested were for housing, furniture and appliances (30%), car and regular transport (14%), education and learning (13%) and health and medical (12%).

Table 26: Ngāti Whātua Ōrākei Whai Maia whānau resources

Resource	Number	Percentage (%)
Housing, furniture and appliances	57	30%
Car and regular transport	27	14%
Education and learning	25	13%
Health & medical	22	12%
Personal and clothing	14	7%
Utilities	12	6%
Telecommunications	11	6%
Employment and training	7	4%
Professional services	4	2%
Whānau welfare & activities	3	2%
Child care	3	2%
Health and medical	2	1%
Gifts & koha/donations	2	1%
Repairs and maintenance	1	1%
<b>Total</b>	<b>190</b>	<b>100%</b>



## Te Puna Hauora

The most common resource investments requested were for housing, furniture and appliances (29%), car and regular transport (15%), education and learning (12%) and personal and clothing (11%).

Table 27: Te Puna Hauora whānau resources

Resource	Number	Percentage (%)
Housing, furniture and appliances	50	29%
Car and regular transport	26	15%
Education and learning	21	12%
Personal and clothing	19	11%
Health & medical	17	10%
Whānau welfare & activities	11	6%
Utilities	10	6%
Professional services	5	3%
Child care	4	2%
Food and groceries	3	2%
Telecommunications	3	2%
Employment and training	3	2%
Pets	1	1%
Repairs and maintenance	1	1%
Holidays/travel/accommodation	1	1%
<b>Total</b>	<b>175</b>	<b>100%</b>



## Immediate Whānau outcomes by Tāmaki Provider

The Whānau Direct applications distributed the necessary resources to the whānau to help achieve their desired outcomes and make an immediate positive impact. The tables below show the immediate outcomes reported by the whānau as a result of the resource investment for each Tāmaki Provider.

### Kotahitanga Collective

The table below shows the top six reported whānau outcomes. Approximately one-in-five whānau either reported improved physical health (21%), or increased basic furnishings, amenities and/or clothing (18%). Another 15% of whānau reported increased participation in sports and recreation.

Table 28: Top six reported immediate whānau outcomes for Kotahitanga Collective

Immediate whānau outcomes	Number	Percentage (%)
Improved physical health	115	21%
Increased basic furnishings, amenities and/or clothing	99	18%
Increased participation in sports and recreation	84	15%
Reduced debt or fines	44	8%
Improved access to sports and recreation	26	5%
Improved access to safe transport options	20	4%

### Manukau Urban Māori Authority

The table below shows the top six reported immediate whānau outcomes. Almost half (46%) of whānau reported increased basic furnishings, amenities and/or clothing. Another 6% of whānau reported improved access to education or training courses or programmes and 4% of whānau reported improved access to Māori community organisations including education or kōhanga or kura.

Table 29: Top six reported immediate whānau outcomes for Manukau Urban Māori Authority

Immediate whānau outcomes	Number	Percentage (%)
Increased basic furnishings, amenities and/or clothing	219	46%
Improved access to education or training courses or programmes	28	6%
Improved access to Māori community organisations including education or kōhanga or kura	21	4%
Improved access to employment for whānau	16	3%
Improved personal health	15	3%
Improved access to safe transport options	13	3%

## Te Whānau o Waipareira

The table below shows the top six reported immediate whānau outcomes. Almost four out of ten (38%) whānau reported increased basic furnishings, amenities and/or clothing. Another 15% of whānau reported improved nutrition. Another 17% of whānau combined reported either improved access to safe transport options (9%) or reduced debt or fines (8%).

Table 30: Top six reported immediate whānau outcomes for Te Whānau o Waipareira

Immediate whānau outcomes	Number	Percentage (%)
Increased basic furnishings, amenities and/or clothing	169	38%
Improved nutrition	67	15%
Improved access to safe transport options	39	9%
Reduced debt or fines	36	8%
Improved access to Māori community organisations including education or kōhanga or Kura	22	5%
Improved personal health	14	3%
Improved access to education or training courses or programmes	12	3%
Improved whānau or household relationships	11	3%
Oral health	9	2%
Increased use of safe transport options	7	2%

## Ngāti Whātua Ōrākei Whai Maia

The table below shows the top six reported immediate whānau outcomes. Around a quarter of whānau combined reported either reduced debt or fines (14%), or increased basic furnishings or amenities or clothing (10%). Another 5% of whānau each reported improved access to employment and improved access to safe transport options respectively.

Table 31: Top six reported immediate whānau outcomes for Ngāti Whātua Ōrākei Whai Maia

Immediate whānau outcomes	Number	Percentage (%)
Reduced debt or fines	26	14%
Increased basic furnishings, amenities and/or clothing	19	10%
Improved access to employment for whānau	10	5%
Improved access to safe transport options	10	5%
Improved physical health	9	5%
Improved participation in education or training	8	4%



## Te Puna Hauora

The table below shows the top six reported immediate whānau outcomes. Around 30% of whānau combined reported either increased basic furnishings, amenities and/or clothing (19%), or reduced debt or fines (11%). Another 10% of whānau reported improved personal health and another 10% of whānau reported improved access to safe transport options.

Table 32: Top six reported immediate whānau outcomes for Te Puna Hauora

Immediate whānau outcomes	Number	Percentage (%)
Increased basic furnishings, amenities and/or clothing	33	19%
Reduced debt or fines	19	11%
Improved personal health	18	10%
Improved access to safe transport options	17	10%
Improved physical health	7	4%
Improved access to education or training courses or programmes	6	3%

## Tāmaki Region Summary

Over the 13 months from 1st June 2015 to 30th June 2016, over 2,200 whānau lived in households that received a Whānau Direct investment across the Tāmaki region. There were a total of 659 applications approved and processed by the five Tāmaki region providers, with over 70% of these applications being administered to whānau enrolled with the Kotahitanga Collective, Te Whānau o Waipareira, and Manukau Urban Maori Authority.

The majority of whānau whose households received a Whānau Direct investments were Maori (87%) and had very low annual whānau/household income with close to 90% of whānau having a household income under the national median of \$45,000 per annum. Households who received a Whānau Direct investment also had a very young population with over two-thirds of whānau being aged under 25 years of age.

Out of the 659 Whānau Direct applications, 1,836 whānau outcomes were sought, an average of almost three outcomes per application. Most whānau outcome sought were categorised to either whānau standards of living (56%) or whānau health (22%) outcome domains. Within the whānau standards of living outcome domain, the main outcome areas of focus mostly related to increasing basic furnishings, amenities, and/or clothing, and improving access to safe transport options. Within the whānau health outcome domain, the main outcome areas of focus mostly related to improving physical and personal health, and improving nutrition. Other outcome areas of focus related to improving access to education or training, reducing debt and improving participation in sports and recreation.

As a result of the Whānau Direct investments the five most common immediate whānau outcomes reported across the Tāmaki region were increased basic furnishings, amenities and/or clothing (29%), improved physical health (7%), reduced debts or fines (6%), improved access to safe transport options (5%) and increased participation in sports and recreation (5%).



## Volume 2:

# Tāmaki Region Whānau Direct Outcomes Snapshot - July 2016 to June 2017

## Introduction

### Whānau Direct Tāmaki Region Data

For the purpose of this report Whānau Direct data from Tāmaki Region providers was extracted from the Te Pou Matakana (TPM) data warehouse for all Whānau Direct applications approved from 1st July 2016 to 30th June 2017. During this period, Tāmaki Region providers approved 660 Whānau Direct applications from whānau living in distinct households.

### Number of Whānau Direct Applications by Tāmaki Provider

The table below shows the number of Whānau Direct applications by provider within the Tāmaki region. The number of Whānau Direct applications approved was highest for the Kotahitanga Collective (194 or 29% of the total), followed by Te Whānau o Waipareira Trust (175 or 27% of the total) and Manukau Urban Māori Authority (167 or 25% of the total).

Table 1: Number of Whānau Direct applicants per Tāmaki Provider

Provider Name	Whānau Direct Applications	% of Total
Kotahitanga Collective	194	29%
Te Whānau O Waipareira	175	27%
Manukau Urban Māori Authority	167	25%
Ngāti Whātua Ōrākei Whai Maia	92	14%
Te Puna Hauora	32	5%
<b>Total</b>	<b>660</b>	<b>100%</b>

# Demographic Information

As part of the Whānau Direct application process, demographic information about the main applicant, including main applicant's age, gender, ethnicity and employment status were collected. In addition, all whānau members within the household were enumerated and their age, gender, and ethnicity were collected. The whānau's self-reported annual income was also collected.

## Main Applicant Information

### Age, gender and ethnicity of main applicant

The table below shows the age, gender, and ethnicity of the main applicant. Just under half of all main applicants were adults aged 25-44 years of age and approximately one quarter of applicants were either aged 25 years and under or aged 45-64 years. The majority of the main applicants were women (78%). Allowing for up to three ethnic group responses, the main applicants were most likely to identify as Māori (83%), followed by Pacific (10%) and European (3%).

Table 2: Age, gender and ethnicity of main applicant

Age	Number	%
Under 25 years	154	23%
25-44 years	309	47%
45-64 years	156	24%
65 years & over	32	5%
Missing	9	2%
<b>Total</b>	<b>660</b>	<b>100</b>
Gender	Number	%
Female	512	78%
Male	132	20%
Missing	16	2%
<b>Total</b>	<b>660</b>	<b>100%</b>
Ethnicity	Number	%
Māori	545	83%
Pacific	64	10%
European	23	3%
Asian	4	1%
Other	2	0%
Missing	22	3%
<b>Total</b>	<b>660</b>	<b>100%</b>

## Employment status of main applicant

The table below shows the employment status of the main applicant. Around 60% of main applicants were unemployed. While 20% of main applicants were either employed or self-employed.

Table 3: Employment status of main applicant

Employment status	Number	%
Unemployed	400	61%
Employed or Self-employed	136	20%
Student	80	12%
Retired	30	5%
Disability	11	2%
ACC	3	0%
<b>Total</b>	<b>660</b>	<b>100%</b>



## Household Information

### Number of Whānau within the households

There were a total of 2,186 whānau within the 660 households who were supported by a Whānau Direct Investment.

### Age, gender and ethnicity of whānau within the households

More than half (57%) of all whānau within the 660 households were children aged under 18 years of age. Another 10% were youth aged 18-24 years of age. Around one in five (19%) of whānau were adults aged 25-44 years old. Over half (56%) of all whānau within the 660 households were female. Close to nine out of ten (85%) whānau within the 660 households were Māori, with close to 10% Pacific and 3% NZ European and 2% of whānau identified as Other.

Table 4: Number of whānau within the household

Age	Number	%
0 - 9 years	747	34%
10 - 17 years	509	23%
18 - 24 years	216	10%
25-44 years	425	19%
45-64 years	218	10%
65 years & over	61	3%
Missing	10	1%
<b>Total</b>	<b>2,186</b>	<b>100%</b>
Gender	Number	%
Female	1,215	56
Male	931	43
Missing	40	2
<b>Total</b>	<b>2,186</b>	<b>100%</b>
Ethnicity	Number	%
Māori	1,864	85
Pacific	199	9
European	52	3
Other	34	2
Missing	37	2
<b>Total</b>	<b>2,186</b>	<b>100%</b>

## Annual Whānau/Household Income

The table below shows the annual whānau/household income reported by the whānau. Around 90% of whānau had an annual income of \$40,000 or less, with just less than half (46%) having a whānau income of \$20,000 or less.

Table 5: Annual Whānau income

Whānau Annual Income	Number	%
\$0 - \$10,000	86	13%
\$10,001 - \$20,000	218	33%
\$20,001 - \$30,000	220	33%
\$30,001 - \$40,000	87	13%
\$40,001 - \$50,000	32	5%
\$50,001 - \$60,000	14	2%
\$60,001 and above	3	0%
<b>Total</b>	<b>660</b>	<b>100%</b>





# Whānau Outcomes across the Tāmaki Region

## Number of Whānau outcomes sought by TPM outcome domain

The table below shows the number of whānau outcomes sought by TPM Outcome Domain across the Tāmaki Region. In total, 1,714 whānau outcomes were sought from the 660 applications, an average of almost three whānau outcomes per application. Whānau standards of living (62%) and whānau health (13%) were the two most common TPM outcome domains where whānau sought resource investments to make an immediate positive difference. Whānau relationships (6%) and engagement in Te Ao Māori (1%) were the least common outcome domains where whānau sought investments to make an immediate positive difference.

Table 6: Number of whānau outcomes sought by TPM Outcome Domain

Outcome Domain	Number	Percentage (%)
Whānau standards of living	1,058	62%
Whānau Health	218	13%
Whānau Knowledge	190	11%
Whānau participation in community	118	7%
Whānau relationships	107	6%
Whānau engagement in Te Ao Māori	23	1%
<b>Total</b>	<b>1,714</b>	<b>100%</b>

## Investments per TPM outcome domain

The table below shows the amount of money invested per TPM outcome domain. The three largest investments which accounted for almost 90% of the total investments, were in the outcome domains of whānau standards of living (\$365,600), whānau health (\$75,000) and whānau knowledge (\$63,000). While the outcome domains: whānau engagement with Te Ao Māori and whānau participation in the community combined, accounted for only 6% of the total investments.

Table 7: Investments per TPM outcome domain

Outcome Domain	Investment (\$)	Percentage (%)
Outcome Domain	Investment (\$)	Percentage (%)
Whānau standards of living	\$365,000	64%
Whānau health	\$75,000	13%
Whānau knowledge	\$63,000	11%
Whānau relationships	\$35,500	6%
Whānau participation in the community	\$26,000	6%
Whānau engagement with Te Ao Māori	\$8,100	1%
<b>Total</b>	<b>\$573,000</b>	<b>100%</b>



## Resources purchased

The table below shows a categorisation of the resources purchased to help whānau achieve their desired outcomes. The top five categories summarising resources purchased for whānau were household items and property (33%), vehicles, transport and travel (14%), clothing (14%), school educating and training (9%) and health and social wellbeing (9%).

Table 8: Resources purchased by category

Resource	Number	Percentage (%)
Household items & Property	568	33%
Vehicles, Transport & Travel	246	14%
Clothing	237	14%
School, Education & Training	160	9%
Health & Social Wellbeing	145	9%
Licenses, ID and other legal documentation	97	6%
Electronic (includes ICT) Devices	79	5%
Amenities, Insurance & Rates	59	3%
Sports, Exercise and Recreation	49	3%
Rent and accommodation expenses	24	1%
Debt, Loan, Support Payments	18	1%
Employment support resources	17	1%
Funeral/Tangi Expenses	12	1%
Professional Services	3	0%
<b>Total</b>	<b>1,714</b>	<b>100</b>

## Outcome areas

Whānau resources purchased were aligned to an outcome area within each TPM outcome domain. The table below shows the outcome areas these resources were aligned to. The five most common outcome areas associated with the resources purchased were basic furnishings, amenities and/or clothing (36%), education or training (10%), safe transport options (9%), reduced debt or payment of fines (8%) and physical health (7%).

Table 9: Outcome areas

Outcome Areas	Number	Percentage (%)
Basic furnishings or amenities or clothing	623	36%
Education or training	163	10%
Safe transport options	156	9%
Reduced Debt or Payment of Fines	138	8%
Physical health	116	7%
Parenting knowledge or skills	80	5%
Food or Food Security	76	4%
Legal Documentation or Birth Certificates or Passports or ID or Drivers Licence	66	4%
Personal health	44	3%
Housing standards including household maintenance	40	2%
Participation in sports and recreation	32	2%
Nutrition	28	2%
Skills or knowledge for employment	26	2%
Whānau employment	20	1%
Whānau or Household relationships	19	1%
Connections to Māori community organisations including Education or Kohanga or Kura	18	1%
Access to community resources	15	1%
Mental health	13	1%
Smoking or Tobacco use	9	1%
Oral Health	8	1%
Wider whānau relationships	7	0%
Connection to community networks	5	0%
Telecommunication or internet	5	0%
Te Reo Māori	4	0%
Participation in Kaupapa Māori activities	1	0%
Violence or abuse (physical or verbal)	1	0%
Whānau or household income	1	0%
<b>Total</b>	<b>1,714</b>	<b>100%</b>

## Immediate Whānau Outcomes

Whānau reported the immediate impact or immediate outcome as a result of each resource. The table below shows the immediate whānau outcomes across the Tāmaki Region. The five most common immediate whānau outcomes reported were increased basic furnishings, amenities and/or clothing (36%), increased access and use of safe transport options (9%), reduced debts or fines (8%), improved physical health (6%), and improved participation in education or training (6%).

Table 10: Immediate Whānau Outcomes

Immediate Whānau Outcomes	Number	Percentage (%)
Increased basic furnishings or amenities or clothing	623	36%
Increased access to safe transport options	147	9%
Reduced debt or fines	128	8%
Improved physical health	109	6%
Improved participation in education or training	100	6%
Increased access to food or food security	76	4%
Improved parenting	66	4%
Increased possession of Legal Documentation or Birth Certificates or Passports or ID or Drivers Licence	55	3%
Improved personal health	42	3%
Increased participation in sports and recreation	32	2%
Improved nutrition	28	2%
Improved access to employment for Whānau	20	1%
Improved access to housing or accommodation	20	1%
Improved participation in employment	20	1%
Increased housing standards including completed household maintenance	20	1%
Improved attendance at school or education or training institutes	19	1%
Improved access to Māori community organisations including Education/Kohanga/Kura	18	1%
Improved confidence regarding education or training	18	1%
Improved access to education or training courses or programmes	15	1%
Improved whānau or household relationships	14	1%
Improved confidence or attitude regarding parenting abilities	14	1%

Improved mental health	13	1%
Increased knowledge or skills regarding applying for legal documentation or Birth Certificates or Passports or ID or Drivers Licence	11	1%
Reduced smoking	9	1%
Improved employment and or income	8	1%
Improved oral health	8	1%
Improved confidence or attitude towards safe transport options	7	0%
Improved wider whānau relationships	7	0%
Improved access to employment opportunities	6	0%
Access to community resources	5	0%
Improved ability to reduce debt or pay fines	5	0%
Improved access to physical health services	5	0%
Improved confidence or attitude towards whānau or household relationships	5	0%
Increased confidence or attitude towards debt reduction or paying fines	5	0%
Improved access to telecommunication or internet	4	0%
Increased access to community resources	4	0%
Increased knowledge or skills regarding access to community resources	4	0%
Increased knowledge regards the ability to speak Te Reo Māori	4	0%
Improved access to community networks	3	0%
Increased knowledge or skills acquired through education or training	3	0%
Improved access to community resources	2	0%
Improved access to personal health services	2	0%
Improved confidence in the management of physical health	2	0%
Increased connection to community networks	2	0%
Increased knowledge regarding safe transport options	2	0%
Improved telecommunication or internet use	1	0%
Increased participation in Kaupapa Māori sports activities	1	0%
Increased whānau or household income	1	0%
Prevention of violence or abuse (physical or verbal)	1	0%
<b>Total</b>	<b>1,714</b>	<b>100%</b>



# Provider Level Analysis across the Tāmaki region

Demographic information of Whānau in households by Tāmaki Provider

## Gender

Across all Tāmaki providers, more than half of all whānau were female.

Table 11: Whānau gender by Tāmaki Provider

Tāmaki Provider	Female	Male	Unkown	Total
Kotahitanga Limited	59%	40%	1%	547
Manukau Urban Māori Authority	53%	44%	3%	595
Ngāti Whātua Ōrākei Whai Maia	58%	40%	2%	104
Te Puna Hauora	54%	44%	2%	333
Te Whānau O Waipareira	55%	43%	2%	607
<b>Total</b>	<b>56%</b>	<b>43%</b>	<b>2%</b>	<b>2,186</b>

## Age

Across all Tāmaki providers, over half of all whānau were aged under 18. The next most common age range was the 25-44 year old population, who made up 19% of whānau across all Tāmaki providers..

Table 12: Whānau age by Tāmaki Providerr

Tāmaki Provider	0-9 years	10 - 17 years	18 - 24 years	25 - 44 years	45 - 64 years	65+ years	Missing	Total
Kotahitanga Limited	36%	19%	14%	20%	10%	2%	1%	547
Manukau Urban Māori Authority	34%	26%	9%	19%	10%	2%	0%	595
Ngāti Whātua Ōrākei Whai Maia	18%	18%	13%	23%	18%	10%	0%	104
Te Puna Hauora	30%	25%	8%	19%	13%	5%	0%	333
Te Whānau O Waipareira	38%	25%	8%	20%	7%	1%	1%	607
<b>Total</b>	<b>34%</b>	<b>23%</b>	<b>10%</b>	<b>19%</b>	<b>10%</b>	<b>3%</b>	<b>0%</b>	<b>660</b>



## Ethnicity

Across all Tāmaki providers the majority of whānau members were Māori, with approximately 85% of Whānau Direct application approved to Māori households.

Table 13: Whānau ethnicity by Tāmaki Provider

Tāmaki Provider	Māori	Pacific	European / Pakeha	Other	Missing	Total
Kotahitanga Limited	70%	24%	3%	3%	0%	547
Manukau Urban Māori Authority	95%	24%	1%	0%	1%	595
Ngāti Whātua Ōrākei Whai Maia	72%	14%	8%	4%	2%	104
Te Puna Hauora	92%	2%	4%	1%	1%	333
Te Whānau O Waipareira	88%	4%	1%	2%	4%	607
<b>Total</b>	<b>85%</b>	<b>9%</b>	<b>2%</b>	<b>2%</b>	<b>2%</b>	<b>2,186</b>

## Number of Whānau outcomes sought by Tāmaki Providers

The table below shows the number of outcomes sought by whānau across each Tāmaki Provider. Te Whānau o Waipareira Whānau Direct households sought 34% (or 581) of all outcomes, while Kotahitanga Collective sought around a third of all outcomes (29%) and Manukau Urban Māori Authority's Whānau Direct households sought around a fifth (22%).

Table 14: Number of outcomes sought

Tāmaki Provider	Outcomes Sought	Number of applications	Percentage of outcomes sought (%)
Te Whānau O Waipareira	194	581	34%
Kotahitanga Collective	175	499	29%
Manukau Urban Māori Authority	167	380	22%
Te Puna Hauora	92	185	11%
Ngāti Whātua Ōrākei Whai Maia	32	69	4%
<b>Total</b>	<b>660</b>	<b>1,714</b>	<b>100%</b>

## Amount Invested by Tāmaki Providers

Whānau who were residing in Tāmaki households received Whānau Direct investments totaling nearly \$600,000. The table below shows the investment administered by each Provider. Of the total investment made in whānau outcomes, 30% was invested by Te Whānau O Waipareira and 27% by Manukau Urban Māori Authority and 24% by Kotahitanga Collective.

Table 15: Investment by TPM region

Tāmaki Provider	Investment (\$)	Percentage (%)
Te Whānau O Waipareira	\$171,000	30%
Manukau Urban Māori Authority	\$158,000	27%
Kotahitanga Collective	\$135,000	24%
Te Puna Hauora	\$82,000	14%
Ngāti Whātua Ōrākei Whai Maia	\$26,000	4%
<b>Total</b>	<b>\$573,000</b>	<b>100%</b>

## Whānau Outcomes by TPM Outcome Domains by Tāmaki Provider

For all Kotahitanga Collective, Te Whānau o Waipareira, Manukau Urban Māori Authority, Ngāti Whātua Ōrākei Whai Maia and Te Puna Hauora, investments were sought by the majority of whānau outcomes within the whānau standards of living domain. Kotahitanga Collective had the highest percentage of applications in the whānau participation in the community (14%), whānau knowledge (15%) and whānau relationships domain (8%).

Table 16: TPM Outcome domains across Tāmaki region

Tāmaki Provider	Whānau standards of living	Whānau health	Whānau participation in the community	Whānau knowledge	Whānau engagement in Te Ao Māori	Whānau relationships	Total
Kotahitanga Collective	48%	14%	14%	15%	0%	8%	499
Manukau Urban Māori Authority	67%	9%	4%	10%	6%	5%	380
Te Whānau O Waipareira	72%	12%	3%	6%	0%	7%	581
Ngāti Whātua Ōrākei Whai Maia	67%	17%	4%	12%	0%	0%	69
Te Puna Hauora	55%	19%	4%	12%	0%	3%	185
<b>Total</b>	<b>61%</b>	<b>13%</b>	<b>7%</b>	<b>11%</b>	<b>1%</b>	<b>6%</b>	<b>1,714</b>





# Investments by TPM Outcome Domain by Tāmaki Provider

This sections looks at each TPM Outcome domain separately and enumerates the total and average spend across all resources within each TPM outcome domain.

## Whānau standards of living

For outcomes relating to whānau standards of living, approximately \$365,000 was invested in total with the average spend across providers being around \$345 per resource.

Table 17: Whānau standards of living Investments by Tāmaki Provider

Tāmaki Provider	Number	Average	Investment (\$)	% of Total
Te Whānau O Waipareira	419	\$300	\$127,000	35%
Manukau Urban Māori Authority	254	\$410	\$104,000	28%
Kotahitanga Collective	238	\$280	\$67,000	18%
Te Puna Hauora	101	\$480	\$48,000	13%
Ngāti Whātua Ōrākei Whai Maia	46	\$410	\$19,000	5%
<b>Total</b>	<b>1,058</b>	<b>\$345</b>	<b>\$365,000</b>	<b>100%</b>

## Whānau Health

For outcomes relating to whānau health approximately \$75,000 was invested in total with the average spend across providers being around \$340 per related resource.

Table 18: Whānau health Investments by Tāmaki Provider

Tāmaki Provider	Number	Mean	Investment (\$)	% of Total
Kotahitanga Collective	71	\$300	\$21,000	28%
Te Whānau O Waipareira	68	\$250	\$17,000	22%
Te Puna Hauora	34	\$500	\$17,000	22%
Manukau Urban Māori Authority	33	\$450	\$15,000	20%
Ngāti Whātua Ōrākei Whai Maia	12	\$310	\$3,800	5%
<b>Total</b>	<b>218</b>	<b>\$340</b>	<b>\$75,000</b>	<b>100%</b>



## Whānau participation in the community

For outcomes relating to whānau participation in the community approximately \$27,000 was invested in total with the average spend across providers being around \$220 per resource.

Table 19: Whānau participation in the community Investments by Tāmaki Provider

Tāmaki Provider	Number	Mean	Investment (\$)	% of Total
Kotahitanga Collective	72	\$170	\$12,000	46%
Manukau Urban Māori Authority	16	\$440	\$7,000	25%
Te Whānau O Waipareira	20	\$250	\$5,000	20%
Ngāti Whātua Ōrākei Whai Maia	3	\$100	\$300	1%
Te Puna Hauora	7	\$270	\$1,900	7%
<b>Total</b>	<b>118</b>	<b>\$220</b>	<b>\$27,000</b>	<b>100%</b>

## Whānau Knowledge

For outcomes relating to whānau knowledge approximately \$62,000 was invested in total with the average spend across providers being around \$330 per resource.

Table 20: Whānau knowledge Investments by Tāmaki Provider

Tāmaki Provider	Number	Mean	Investment (\$)	% of Total
Kotahitanga Collective	76	\$300	\$23,000	40%
Manukau Urban Māori Authority	36	\$390	\$14,000	20%
Te Puna Hauora	37	\$320	\$12,000	19%
Te Whānau O Waipareira	33	\$300	\$10,000	16%
Ngāti Whātua Ōrākei Whai Maia	8	\$380	\$3,000	5%
<b>Total</b>	<b>190</b>	<b>\$330</b>	<b>\$62,000</b>	<b>100%</b>



## Whānau relationships

For outcomes relating to whānau relationships approximately \$36,000 was invested in total with the average spend across providers being around \$270 per resource..

Table 21: Whānau relationships Investment by Tāmaki Provider

Tāmaki Provider	Number	Mean	Investment (\$)	% of Total
Kotahitanga Collective	42	\$310	\$13,000	36%
Te Whānau O Waipareira	40	\$275	\$11,000	30%
Manukau Urban Māori Authority	19	\$525	\$10,000	28%
Ngāti Whātua Ōrākei Whai Maia	0	\$0	0	0%
Te Puna Hauora	34	\$60	\$2,200	6%
<b>Total</b>	<b>135</b>	<b>\$270</b>	<b>\$36,000</b>	<b>100%</b>

## Whānau engagement in Te Ao Māori

For outcomes relating to whānau engagement in Te Ao Māori approximately \$8200 was invested in total with the average spend across providers being around \$360 per resource.

Table 22: Whānau engagement in Te Ao Māori Investments by Tāmaki Provider

Tāmaki Provider	Number	Mean	Investment (\$)	% of Total
Manukau Urban Māori Authority	22	\$360	\$8,000	98%
Te Whānau O Waipareira	1	\$200	\$200	2%
Ngāti Whātua Ōrākei Whai Maia	0	\$0	0	0%
Kotahitanga Collective	0	\$0	0	0%
Te Puna Hauora	0	\$0	0	0%
<b>Total</b>	<b>23</b>	<b>\$360</b>	<b>\$8,200</b>	<b>100%</b>



## Outcome area by provider table

Investments were requested by the whānau in order to achieve positive outcomes in a number of outcome areas. The following section demonstrates the top 6 outcome areas where investments were made by whānau for each of the Tāmaki Providers.

### Kotahitanga Limited

For Kotahitanga Limited, two fifths of outcomes came under the outcome areas of basic furnishings or amenities or clothing (28%), safe transport options (12%), education or training (12%), Legal Documentation or Birth Certificates or Passports or ID or Drivers Licence (10%), parenting knowledge or skills (8%), physical health (7%).

Table 23: Outcome area for Kotahitanga Limited

Outcome area	Number	Percentage (%)
Basic furnishings or amenities or clothing	139	28%
Safe transport options	60	12%
Education or training	59	12%
Legal Documentation or Birth Certificates or Passports or ID or Drivers Licence	51	10%
Parenting knowledge or skills	41	8%
Physical health	33	7%

### Manukau Urban Māori Authority

Whānau of Manukau Urban Māori Authority sought outcomes mostly in the basic furnishing or amenities or clothing (53%). The next most common outcome area was the education or training outcome area (8%).

Table 24: Outcome are for Manukau Urban Māori Authority

Outcome area	Number	Percentage (%)
Basic furnishings or amenities or clothing	201	53%
Education or training	30	8%
Safe transport options	28	7%
Physical health	26	7%
Connections to Māori community organisations including Education or Kohanga or Kura	18	5%
Reduced debts or fines	15	4%



## Ngāti Whātua Ōrākei Whai Maia

The most common outcome areas where whānau made investments was the reduced debts or fines (28%), basic furnishings or amenities or clothing outcome area (16%) and personal health domains (13%).

Table 25: Outcome area for Ngāti Whātua Ōrākei Whai Maia

Outcome area	Number	Percentage (%)
Reduced debts or fines	19	28%
Basic furnishings or amenities or clothing	11	16%
Personal health	9	13%
Education or training	8	12%
Whānau employment	6	9%
Safe transport options	3	4%

## Te Puna Hauora

For Te Puna Hauora, the majority of investments (54%) were made in the outcome areas education and training (19%), and basic furnishings or amenities or clothing (18%) and reduced debt or payment of fines (18%).

Table 26: Outcome area for Te Puna Hauora

Outcome area	Number	Percentage (%)
Education or training	35	19%
Basic furnishings or amenities or clothing	33	18%
Reduced Debt or payment of fines	33	18%
Safe transport options	20	11%
Physical health	19	10%
Housing standards including maintenance	8	4%

## Te Whānau O Waipareira

The majority of investments (51%) were made in the basic furnishings or amenities or clothing outcome area (40%) or the food and food security outcome area (11%) for Te Whānau O Waipareira.

Table 27: Outcome area for Te Whānau O Waipareira

Outcome area	Number	Percentage (%)
Basic furnishings or amenities or clothing	239	40%
Food or food security	65	11%
Reduced debt or payment of fines	52	9%
Safe transport options	45	8%
Physical health	35	6%
Parenting knowledge or skills	30	5%

## Resources purchased by Tāmaki Provider

Various resource investments were requested by the whānau in order to achieve their outcomes. The following section enumerates and categorizes the resources purchased on behalf of whānau by each Tāmaki Provider.

### Kotahitanga Collective

The majority (66%) of the resource investments requested were for either household and property (33%) or vehicles, transport and travel (17%) or licenses, ID and other legal documentation (16%). Other common resource investments included clothing (9%) and school, education and training (8%).

Table 28: Kotahitanga Collective whānau resources

Resource	Number	Percentage (%)
Household & Property	164	33%
Vehicles, Transport & Travel	86	17%
Licenses, ID and other legal documentation	78	16%
Clothing	47	9%
School, Education & Training	42	8%
Sports, Exercise and Recreation	25	5%
Health & Social Wellbeing	24	5%
Employment support resources	13	3%
Electronic (includes ICT) Devices	9	2%
Amenities, Insurance & Rates	7	1%
Rent and accommodation expenses	1	0%
Professional Services	1	0%
Funeral/Tangi Expenses	1	0%
Debt, Loan, Support Payments	1	0%
<b>Total</b>	<b>499</b>	<b>100%</b>



## Manukau Urban Māori Authority

The majority (58%) of the resource investments requested were for health and social wellbeing (41%), as well as funeral / tangi expenses (17%). Other common resource investments included rent and accommodation expenses (17%) and household and property (12%).

Table 29: Manukau Urban Māori Authority whānau resources

Resource	Number	Percentage (%)
Health & Social Wellbeing	155	41%
Funeral/Tangi Expenses	66	17%
Rent and accommodation expenses	48	13%
Household & Property	44	12%
Licenses, ID and other legal documentation	27	7%
Vehicles, Transport & Travel	15	4%
Electronic (includes ICT) Devices	8	2%
Debt, Loan, Support Payments	6	2%
Amenities, Insurance & Rates	2	1%
Employment support resources	3	1%
Clothing	2	1%
Professional Services	3	1%
Sports, Exercise and Recreation	1	0%
School, Education & Training	0	0%
<b>Total</b>	<b>380</b>	<b>100%</b>



## Te Whānau O Waipareira

The most common resource investments requested were for household and property (33%), clothing (18%), health and social wellbeing (16%), vehicles, transport and travel (12%), and school, education and training (9%).

Table 30: Te Whānau o Waipareira whānau resources

Resource	Number	Percentage (%)
Household & Property	189	33%
Clothing	105	18%
Health & Social Wellbeing	91	16%
Vehicles, Transport & Travel	68	12%
School, Education & Training	50	9%
Electronic (includes ICT) Devices	15	3%
Amenities, Insurance & Rates	20	3%
Rent and accommodation expenses	12	2%
Licenses, ID and other legal documentation	12	2%
Debt, Loan, Support Payments	9	2%
Sports, Exercise and Recreation	5	1%
Funeral/Tangi Expenses	2	0%
Employment support resources	1	0%
Professional Services	2	0%
<b>Total</b>	<b>581</b>	<b>100%</b>



## Ngāti Whātua Ōrākei Whai Maia

The most common resource investments requested were for vehicles, transport and travel (20%), health and social wellbeing (19%), school, education and training (17%) and amenities, insurance and rates (15%).

Table 31: Ngāti Whātua Ōrākei Whai Maia whānau resources

Resource	Number	Percentage (%)
Vehicles, Transport & Travel	14	20%
Health & Social Wellbeing	13	19%
School, Education & Training	12	17%
Amenities, Insurance & Rates	10	15%
Household & Property	8	12%
Clothing	4	6%
Rent and accommodation expenses	4	6%
Licenses, ID and other legal documentation	3	4%
Employment support resources	1	1%
Funeral/Tangi Expenses	0	0%
Electronic (includes ICT) Devices	0	0%
Debt, Loan, Support Payments	0	0%
Professional Services	0	0%
Sports, Exercise and Recreation	0	0%
<b>Total</b>	<b>69</b>	<b>100%</b>

## Te Puna Hauora

The most common resource investments requested were for housing and property (28%), vehicles, transport and travel (18%), school, education and training (16%) and amenities, insurance and rates (9%).

Table 32: Te Puna Hauora whānau resources

Resource	Number	Percentage (%)
Household & Property	52	28%
Vehicles, Transport & Travel	34	18%
School, Education & Training	29	16%
Amenities, Insurance & Rates	16	9%
Clothing	15	8%
Health & Social Wellbeing	14	8%
Electronic (includes ICT) Devices	7	4%
Debt, Loan, Support Payments	5	3%
Rent and accommodation expenses	5	3%
Licenses, ID and other legal documentation	3	2%
Sports, Exercise and Recreation	4	2%
Funeral/Tangi Expenses	1	1%
Employment support resources	0	0%
Professional Services	0	0%
<b>Total</b>	<b>185</b>	<b>100%</b>

## Immediate whānau outcomes by Tāmaki Provider

The Whānau Direct applications distributed the necessary resources to the whānau to help achieve their desired outcomes and make an immediate positive impact. The tables below show the immediate outcomes reported by the whānau as a result of the resource investment for each Tāmaki Provider.

### Kotahitanga Collective

The table below shows the top six reported whānau outcomes. Just over two-thirds of whānau either Increased basic furnishings, amenities and/or clothing (28%), or Increased possession of Legal Documentation or Birth Certificates or Passports or ID or Drivers Licence (8%), improved parenting (7%), Improved participation in education or training (7%), improved access to safe transport options (6%) and improved physical health (6%).

Table 33: Top six reported immediate whānau outcomes for Kotahitanga Collective

Immediate whānau outcomes	Number	Percentage (%)
Increased basic furnishings, amenities and/or clothing	139	28%
Improved access to safe transport options	53	10%
Increased possession of Legal Documentation or Birth Certificates or Passports or ID or Drivers Licence	40	8%
Improved parenting	37	7%
Improved participation in education or training	36	7%
Improved physical health	28	6%
<b>Total</b>	<b>185</b>	<b>100%</b>

### Manukau Urban Māori Authority

The table below shows the top six reported immediate whānau outcomes. Over half (53%) of whānau reported increased basic furnishings, amenities and/or clothing. Another 7% of whānau reported improved physical health and 5% of whānau reported improved access to Māori community organisations including education or kōhanga or kura, as well as 5% reporting improved access to safe transport options.

Table 34: Top six reported immediate whānau outcomes for Manukau Urban Māori Authority

Immediate whānau outcomes	Number	Percentage (%)
Increased basic furnishings, amenities and/or clothing	201	53%
Improved access to safe transport options	28	8%
Improved physical health	26	7%
Improved access to Māori community organisations including Education/Kohanga/Kura	18	5%
Improved participation in education or training	17	5%
Reduced debt or fines	15	4%
<b>Total</b>	<b>185</b>	<b>100%</b>

## Te Whānau o Waipareira

The table below shows the top six reported immediate whānau outcomes. Almost two fifths (41%) of whānau reported increased basic furnishings, amenities and/or clothing. Another 11% of whānau reported increased access to food or food security. Another 8% reported reduced debt or fines (8%).

Table 35: Top six reported immediate whānau outcomes for Te Whānau o Waipareira

Immediate whānau outcomes	Number	Percentage (%)
Increased basic furnishings, amenities and/or clothing	239	41%
Increased access to food or food security	65	11%
Reduced debt or fines	47	8%
Increased access of safe transport options	43	8%
Improved physical health	35	6%
Improved parenting	22	4%
<b>Total</b>	<b>185</b>	<b>100%</b>

## Ngāti Whātua Ōrākei Whai Maia

The table below shows the top six reported immediate whānau outcomes. Around a third of whānau combined reported either reduced debt or fines (28%). Whānau reported an increase in Increased possession of Legal Documentation or Birth Certificates or Passports or ID or Drivers Licence (8%), and 7% of whānau reported an improvement in parenting.

Table 36: Top six reported immediate whānau outcomes for Ngāti Whātua Ōrākei Whai Maia

Immediate whānau outcomes	Number	Percentage (%)
Reduced debt or fines	18	26%
Increased basic furnishings, amenities and/or clothing	11	16%
Improved participation in education or training	8	12%
Personal health	7	10%
Improved access to employment for whānau	6	9%
Improved participation in education or training	8	7%
Improved access to safe transport options	3	6%



## Te Puna Hauora

The table below shows the top six reported immediate whānau outcomes. Around 30% of whānau combined reported either increased basic furnishings, amenities and/or clothing (18%), or reduced debt or fines (16%). Another 11% of whānau reported improved participation in education or training and another 9% of whānau reported improved physical health.

Table 37: Top six reported immediate whānau outcomes for Te Puna Hauora

Immediate whānau outcomes	Number	Percentage (%)
Increased basic furnishings, amenities and/or clothing	33	18%
Reduced debt or fines	29	16%
Improved participation in education or training	21	11%
Increased use of safe transport options	18	10%
Improved physical health	17	9%
Improved oral health	6	3%
<b>Total</b>	<b>185</b>	<b>100%</b>

## Tāmaki Region Summary

Over the 12 months from the 1st of July 2016 – 30th of June 2017 around 2,200 whānau lived in households that received a Whānau Direct investment across the Tāmaki region. There were a total of 660 applications approved and processed by the five Tāmaki region providers, with 85% of these applications being administered to whānau enrolled with the Kotahitanga Collective, Te Whānau o Waipareira, and Manukau Urban Maori Authority.

The majority of whānau whose households received a Whānau Direct investments were Maori (85%) and had very low annual whānau/household income with close to 90% of whānau having a household income under the national average of \$45,000 per annum, according to the 2016 census. The majority of whānau who received a Whānau Direct investment had children aged 0-18.

Out of the 660 Whānau Direct applications, 1,714 whānau outcomes were sought, an average of almost three outcomes per application. Most whānau outcome sought were categorised to either whānau standards of living (62%), whānau health (13%), or whānau knowledge (11%) outcome domains. Within the whānau standards of living outcome domain, the main outcome areas of focus mostly related to increasing basic furnishings, amenities, and/or clothing, and improving access to safe transport options. Within the whānau health outcome domain, the main outcome areas of focus mostly related to improving physical and personal health, and improving nutrition. Other outcome areas of focus related to improving access to education or training, reducing debt and improving participation in sports and recreation. As a result of the Whānau Direct investments the five most common immediate whānau outcomes reported across the Tāmaki region were increasing basic furnishings, amenities and/or clothing (36%), safe transport options (9%), reduced debt or payment of fines (8%) and physical health (7%), and improving education or training (6%).









**Te Pae Herenga o Tāmaki**